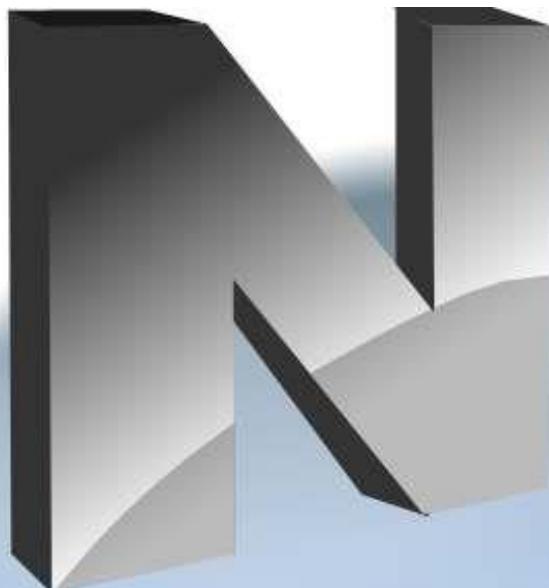

THE CLASSROOM MANAGEMENT SOFTWARE

NET CONTROL²

SmallClass

(STANDARD EDITION)

INSTALLATION AND CONFIGURATION GUIDE



Revision 5.0
(February 1, 2017)

Based on version 12.0

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Table of Contents

General information.....	4
Hardware requirements and software environment	4
A. Installation with standard installation package	4
B. First start.	11
C. The teacher console.....	15
Arranging and sorting connections. Custom layouts.....	18
Custom background	20
View modes	21
Left Toolbar	25
D. How a student can connect a teacher.....	26
Settings	26
Connect by Teacher ID	27
Connect by IP address or network computer name	28
E. STUDENT MODULE SETTINGS.....	29
Connections	30
Security	30
Appearance.....	32
Control/Broadcast	33
Internet	35
Commands	36
Advanced	37
F. Teacher module settings.....	37
Interface.....	38
Commands	39
Control/Broadcast page	40
Hot Keys.....	40
Lesson Information	41
Right panel.....	42
Update	43
Advanced Options	44
G. Update.....	45
Manual update through the teacher module	45
Automatic update	46
H. How to protect access to Net Control 2 SmallClass with a password.....	47

General information

Net Control² SmallClass is a classroom management software for easy controlling, monitoring and managing computers in local networks.

The software consists of two main parts – **Teacher Component** and **Student Component**.

You need to install the student component of the software on each student computer that will be managed with **Net Control² SmallClass** software. The **Teacher Component** should be installed on each computer that will be used to control other computers. Both components may be installed on the same computer.

The Teacher Component should be installed manually using the standard installation package.

The Student Component may be installed using one of the following methods:

- manually on each student computer, using the standard (.exe) installation package;
- deployed automatically through Microsoft Windows Active Directory/Group Policies service and using a special MSI distribution package. The special MSI package is available by request for registered users;
- deployed through Microsoft Windows Active Directory or SCCM scripts, using the standard installation package (.exe) in a non-interactive mode, pre-configured with command line parameters;
- the built-in Net Deploy tool allows centralized deployment of the software in a network with a domain, if administrator tools are enabled and several other conditions met as described below, in [Chapter K](#) of this manual.

Hardware requirements and software environment

Microsoft Windows 7, 8.x, 10, all 32- and 64-bit editions; or Microsoft Windows Server 2008R2, 2012, 2016; or Mac OS X 10.5 and higher (the teacher module only).

Virtual Machines (Microsoft HyperV, Oracle VirtualBox, VMWare) with one of the specified above operating systems as a “guest” system.

Terminal sessions (RDP, Multipoint Server, nComputing).

1 GHz or faster 32-bit (x86) or 64-bit (x64) processor; 1 GB RAM (32-bit) or 2 GB RAM (64-bit); 100 MB of free disk space.

100 Mb/s wireless or Ethernet local network.

A. Installation with standard installation package

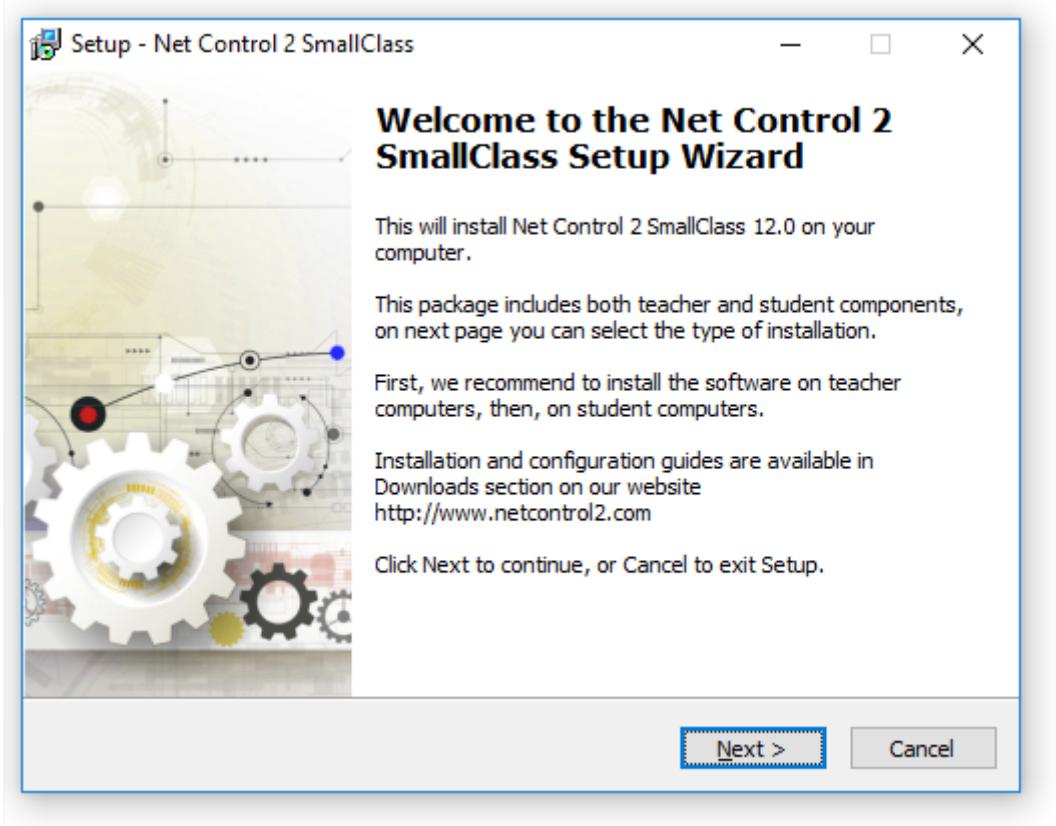
To understand the basic principles of Net Control² SmallClass configuration, we recommend to read this chapter even if you are planning some other ways of installation.

We recommend to install the software on teacher computers first. It is not required though.

The installation package is intended for installation of teacher and student components in any

combination (i.e. only teacher components, only student components, or both). The kind of installation is configured in the process of setup.

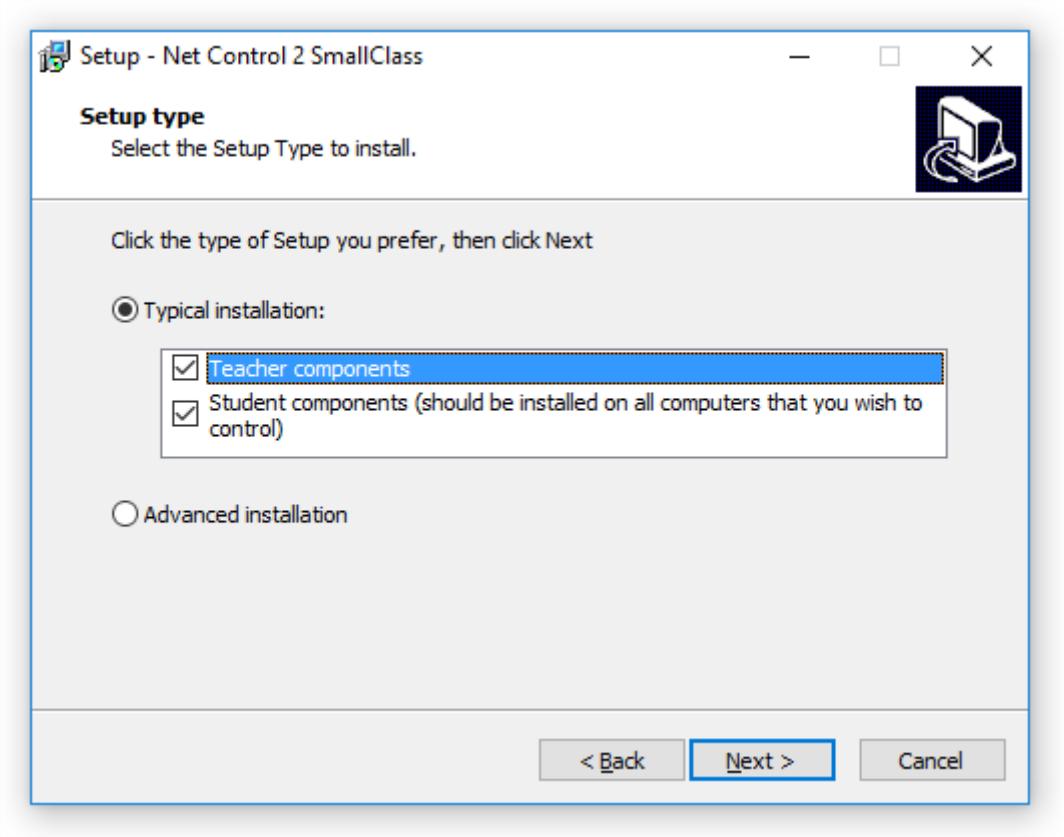
1. Run the Net Control 2 SmallClass Installation Package (most often net1200r.exe).



2. Read carefully and accept if you agree the End-User License Agreement.

3. Select Components

On the **Setup Type** page select the necessary components for installation:

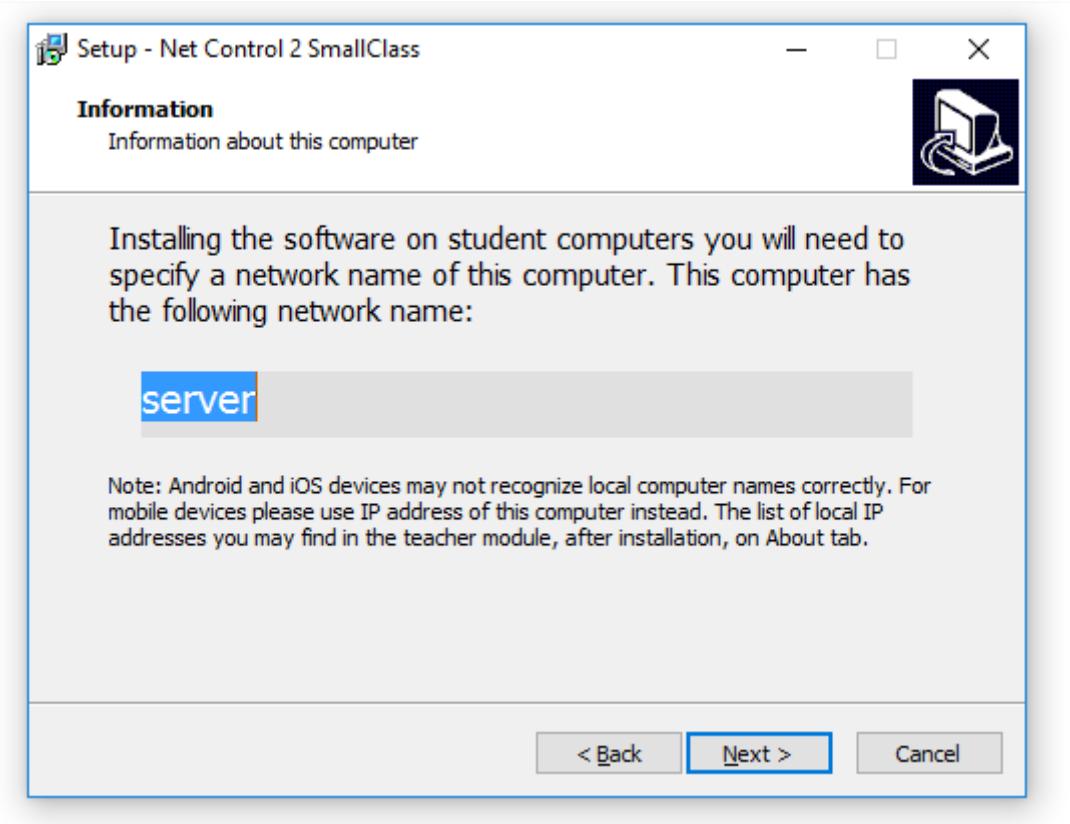


- most often you need to use the “**Typical installation**”;
- select **Teacher Components** if you are installing the software on a teacher computer;
- select **Student Components** if you are installing the software on a student computer, or if this computer should be controlled remotely from another teacher module.

TERMINAL SERVER ONLY: If you are installing the software on a terminal server, one installation is necessary for all sessions of the server. Installing teacher components on a terminal server, you are making them available for all users in all terminal sessions. If you need to limit access to the teacher module from student sessions, we recommend to set up a teacher password for the teacher console after installation, alternatively you can change Windows access privileges for the teacher module file (teacher.exe file in **C:\Program Files [(x86)]\Net Control² SmallClass** folder, may be changed in the process of installation). Only one teacher module may work within one terminal server.

4. **Select a path to the installation folder.**
5. **Network computer name (Teacher module installation only).**

If you are installing the software on a teacher computer (teacher components are selected), the setup program will display a network computer name for this computer:



This information is provided for your reference only, but you may need it when you will install the student components on student computers.

If necessary after installation, you can find your teacher computer name and IP addresses in the teacher module on About tab (**IP address and DNS name** button):



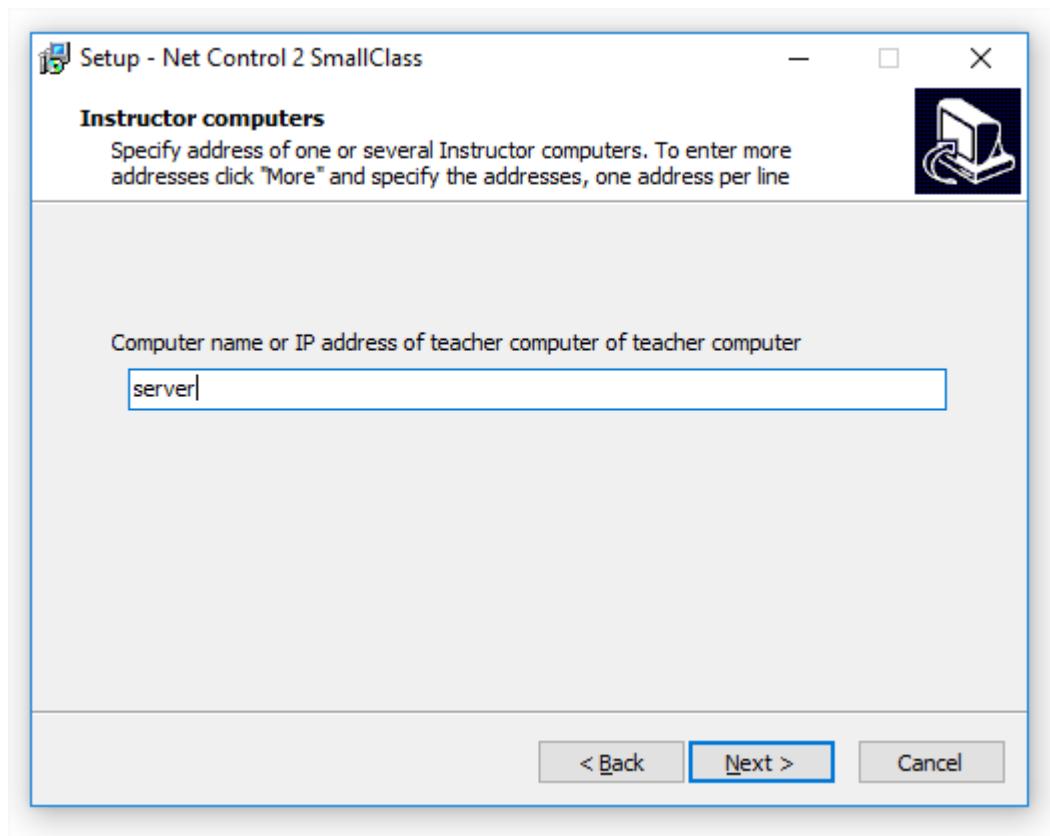
6. Student module installation only: addresses of teacher computers.

Installing the software on student computers, at next step you will need to enter an IP address or a network name (DNS name) of all teacher computers that should have access to this student computer.

By default, you can specify up to three addresses, if you need to set up more teacher computers, click More button and specify as many teacher computers as you need, one address per line.

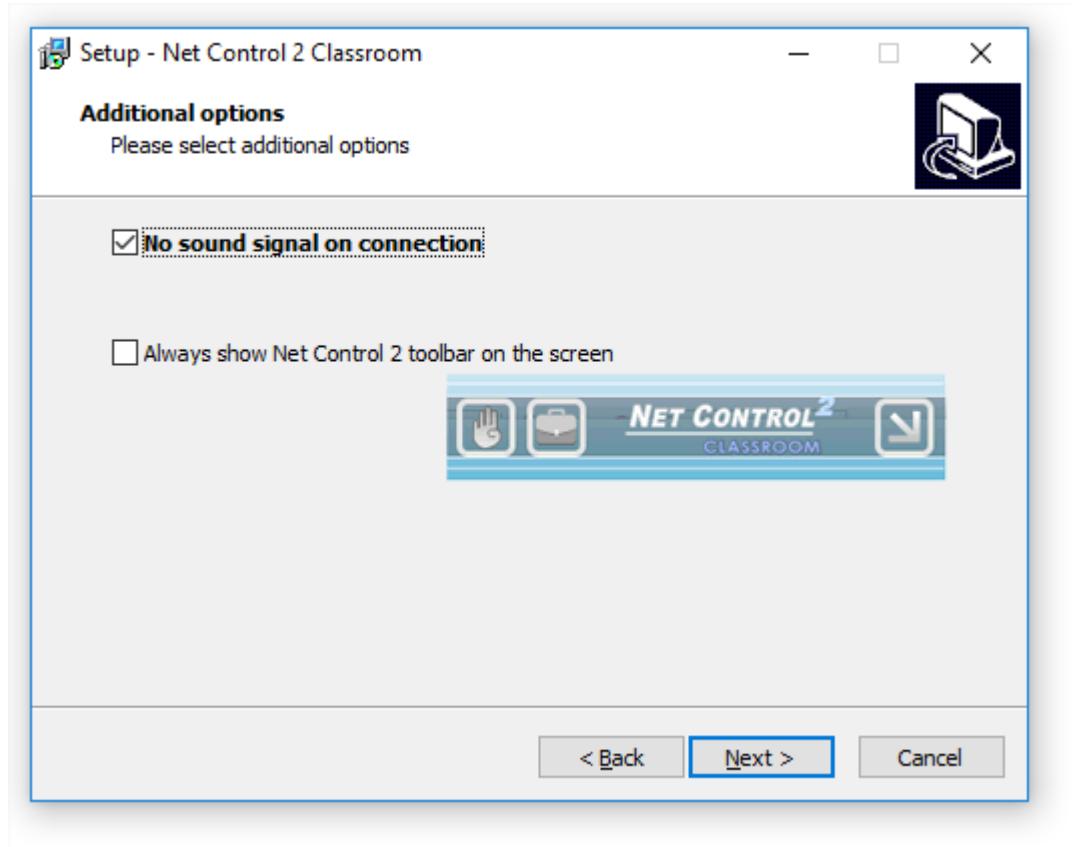
Use IP addresses for addressing teacher computers only if your network uses static IP addressing (at least for teacher computers). Otherwise, please use network names. If your network uses a domain, it is preferred to use the name in a fully-qualified DNS format, e.g. **teacher.mydomain.local**. Installing the software on teacher computers, the setup program

displays a computer name of the teacher computer on Information page (please see p.5 above), you can use the discovered computer name at this step.



If you made a mistake in the process of installation, you can change parameters on student computers at any moment, configuring them in Net Control² Client Configuration window, on each student computer, as described in the previous paragraph, in **Instructor Computers** section of **Connections** tab.

7. Additional options (student module installation only).



No signal on connection – when it is not enabled, the student module will alert with a sound signal and text notification when a teacher computer is connecting to it. Enable this option to suppress the sound signals and leave text notifications only.

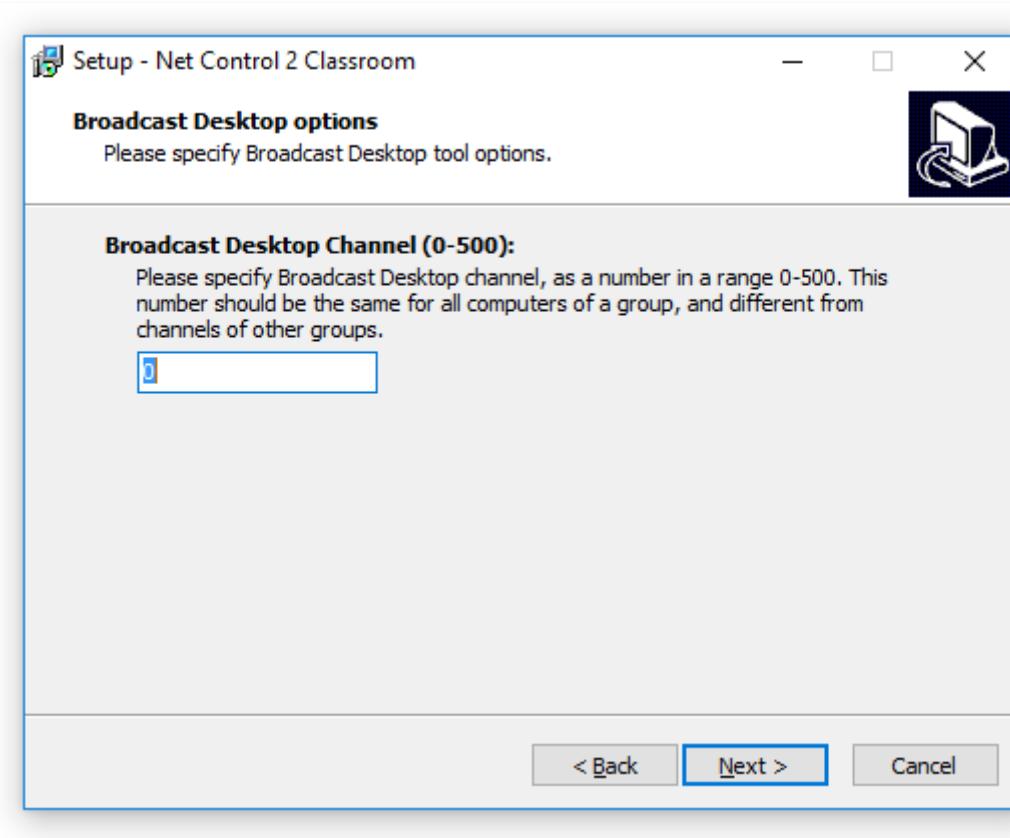
Always show Net Control² SmallClass toolbar on the screen – when enabled, the student module will display Net Control² Student Module toolbar on a screen of the student computer. The toolbar **is always present** on the screen as a popup window in the top area of the screen. The toolbar provides quick access to “Raise hand” and “Lesson Resources” features of the student console, as also quick access to Student Console itself.



8. Broadcast Desktop options. (The teacher module installation only).

Broadcast Desktop tool by default uses special multicast protocols for sending data over network to multiple recipients, this allows keeping a minimum bandwidth use, but makes possible an interference between several teachers, broadcasting on the same network port over the same network.

To exclude the possible interference, you need to set up a unique broadcast desktop channel for each teacher module. If you have only one classroom in the network, the default value may be used.



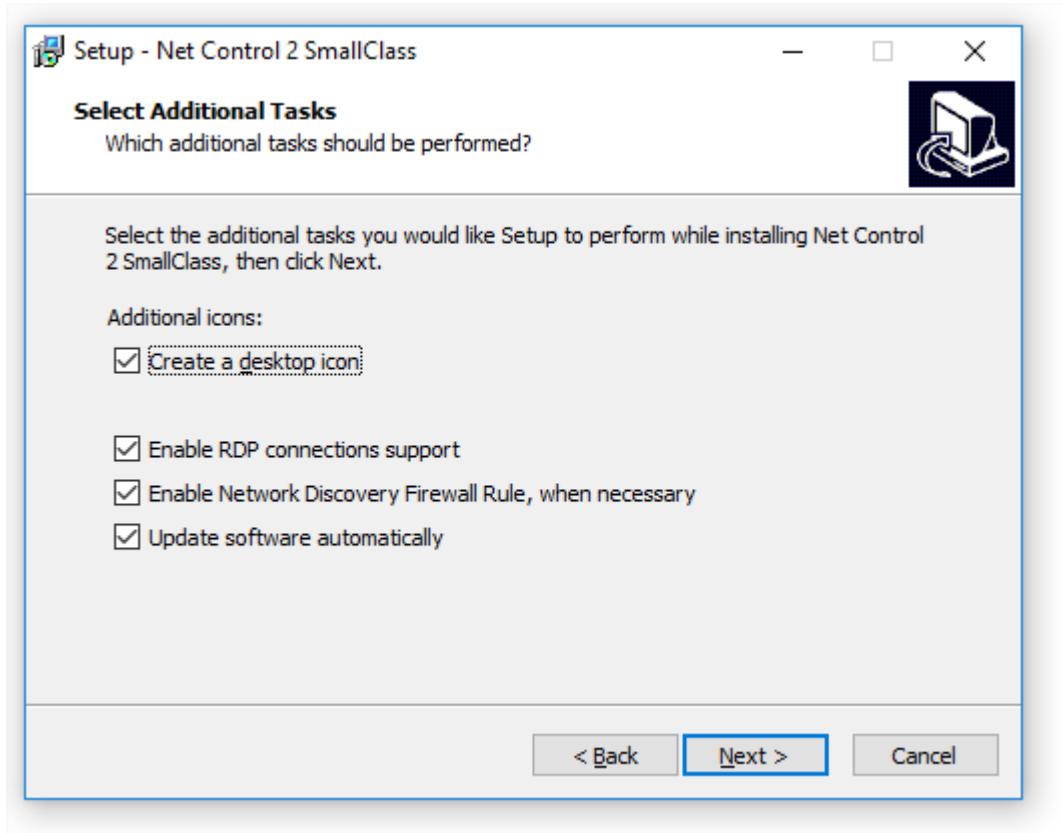
The broadcast desktop channel is a number from 0 to 500 that will be internally mapped then to a unique network port to guarantee that only one teacher uses this network port number at a time.

You need to set up Broadcast Desktop Channel for teacher module installation only.

After installation, you can change the channel and other broadcast settings in the Teacher Console, clicking the main menu command **N -> Options -> Control Options;** on Control/Broadcast page.

9. Additional tasks and options.

The set of options may vary depending on teacher or student module installation.



Enable RDP connections support – enabled by default, recommended. When enabled, the student module will support both console (real) and terminal (remote) login sessions. Each user login session will be displayed in the teacher console as a separate connection (“computer”). This option is required for use with Terminal server or nComputing connections. Disable this option if RDP sessions should be invisible in the teacher console.

Enable Network Discovery Firewall Rule – enables the Network Discovery rule of Windows Firewall in Windows 7 and higher. This rule is required for connectivity between computers in a local network and is enabled by default for “private” and “work” network profiles of Windows Firewall.

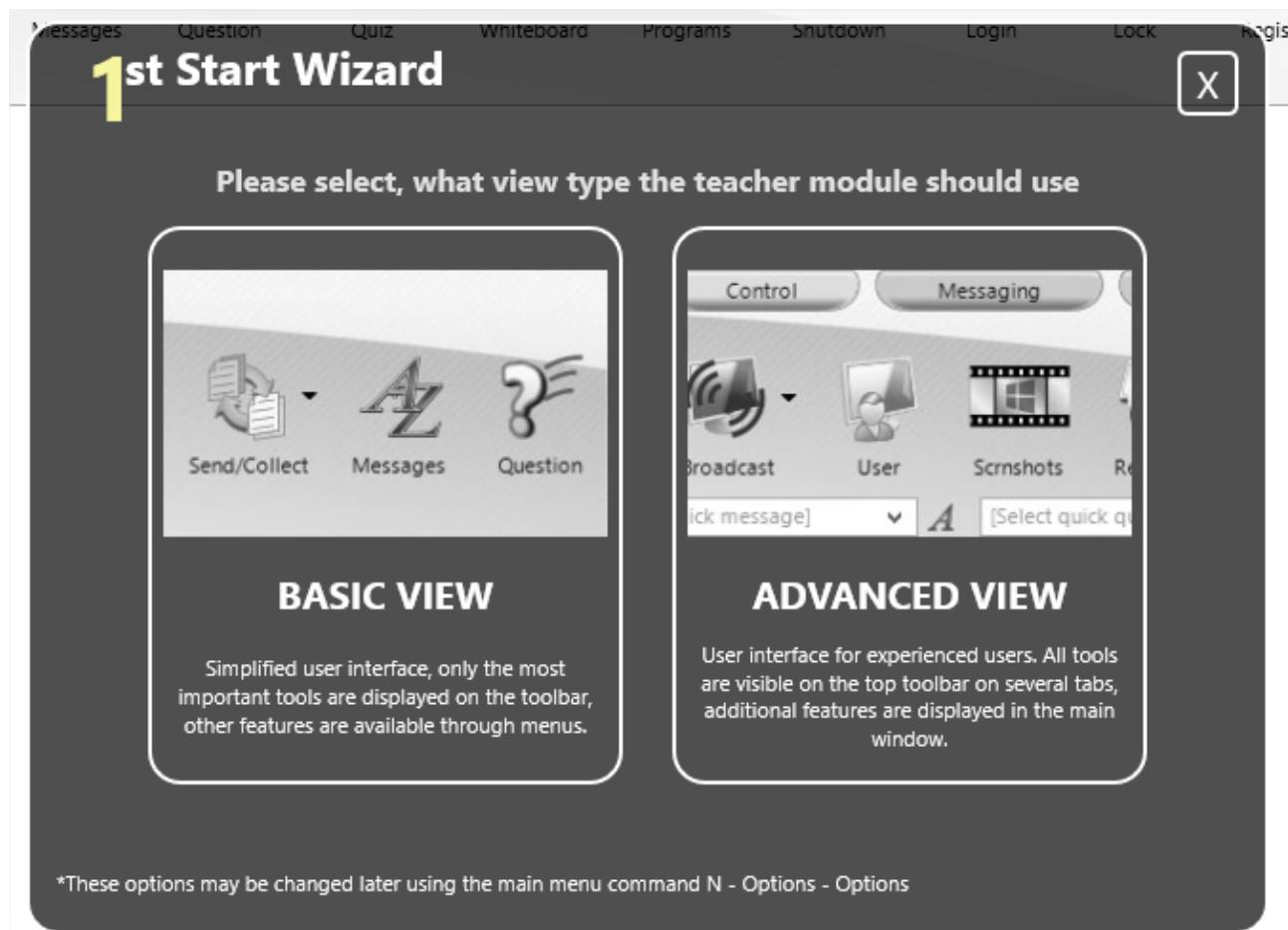
Update software automatically – enables automatic update of the software over the Internet. When enabled, Teacher Component will check the update server every 14 days for available updates, download, and install them automatically when necessary. This feature is available in the software for registered users only.

13. Restart the computer after installation.

B. First start.

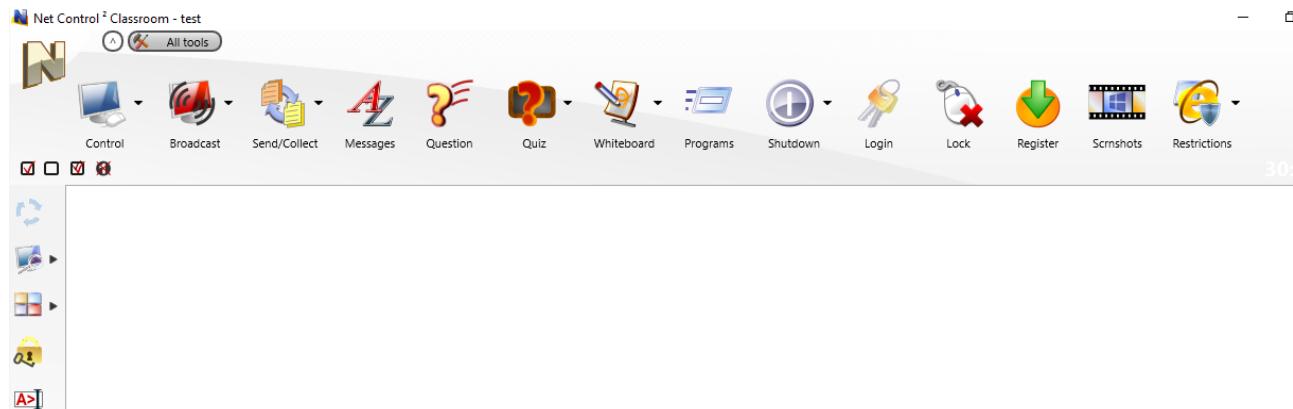
To run the teacher module use Net Control² SmallClass icon on Desktop or in Start menu – All Programs – Net Control² SmallClass folder.

At first start the teacher module will prompt you to choose the User Interface type: Basic View or Advanced View.



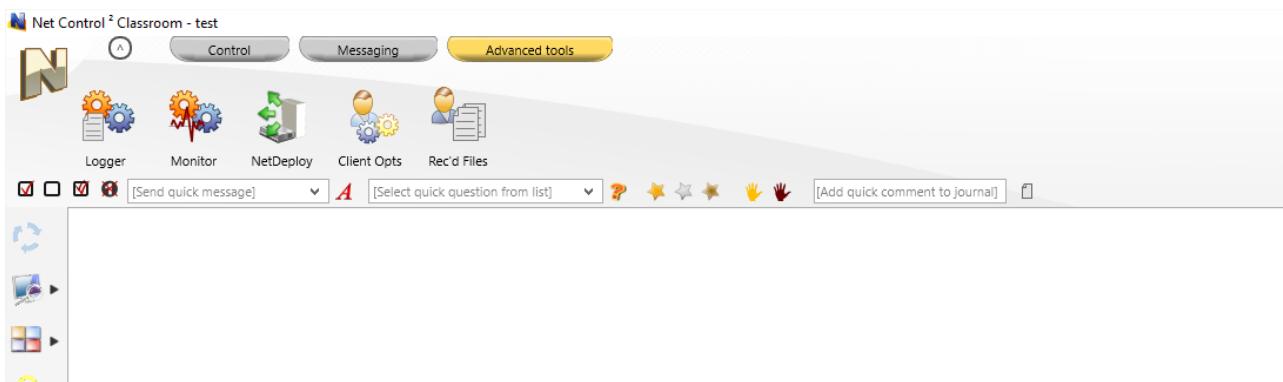
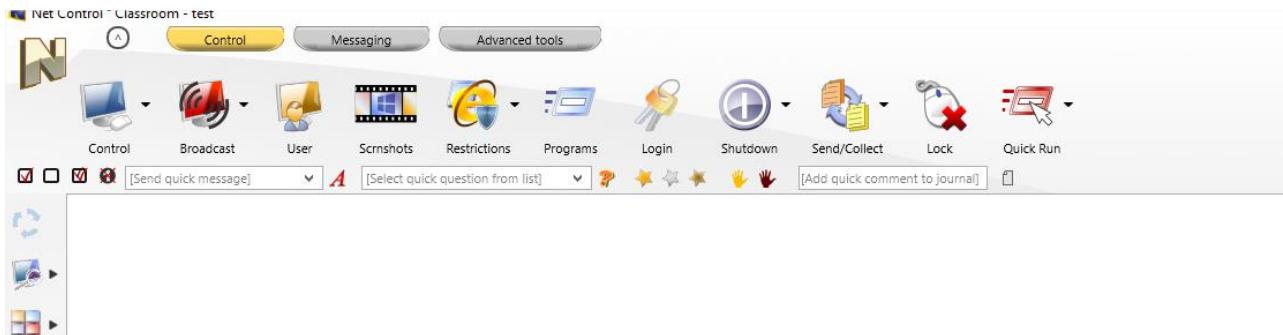
When the Basic View mode is selected, to simplify the user interface, the teacher module will hide several tools on the top toolbar and turn off several administrative features. The hidden tools are still available through a special All Tools button and in the main menu (N – All tools).

The top toolbar in Basic View:



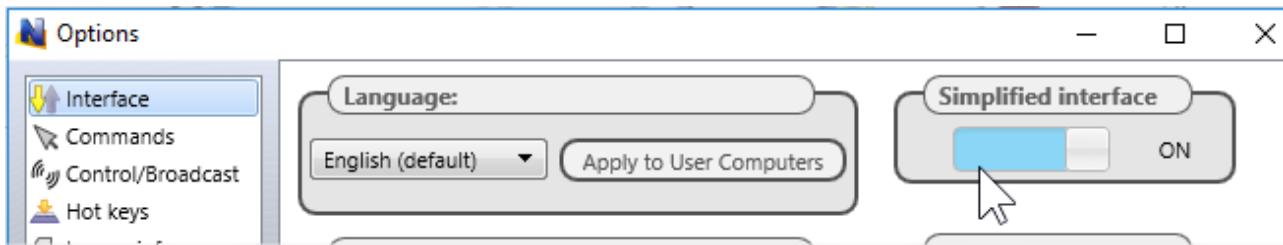
The 14 most important tools are grouped on one page of the top toolbar, other tools are available in All Tools button menu.

The top toolbar in Advanced View:



In the Advanced View mode, 30+ tools are grouped on three tabs, additional controls for quick sending messages, polls, adding comments to the journal, and other features are displayed at the bottom of the top toolbar.

You can change the view type later, at any moment, using the main menu command **N – Options – Options, Interface** page, “**Simplified Interface**” slider.



At next step, after selecting the view type, you can choose the way how the teacher module will handle connections.

Net Control² SmallClass version 12 introduces a new way of storing and displaying student connections.

The new interface (“YES” button) assumes that student connections will be always displayed in the group, even if they are turned off at the moment. This helps to keep the same order and position on the screen for connected and unconnected computers in the teacher workspace. This mode is recommended.

In previous versions, all inverse connections were dynamic, i.e. appeared in the teacher console only when a connection with a student was established and disappeared automatically when the connection was closed or the student computer was turned off. To enable this mode, click “No” button.

The screenshot shows the "1st Start Wizard" dialog box. At the top, there are several icons: a star, a yellow hand, a blue hand, and a red X. Below the icons is a text input field labeled "[Add quick comment to journal]". The main title of the dialog is "Please select whether unconnected computers should be displayed".

YES (Default)

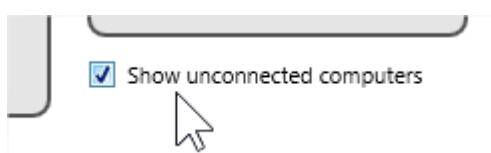
With this new, introduced in version 12 mode, the teacher console will remember all connections that were established in the current group, and will display them even if the respective computers are unconnected at the moment. This helps you to track computers that are currently turned off, for example

NO

This mode was used in previous versions for inverse connections: all connections are dynamic, appear only when student computers are available and connected, and disappear automatically after the connection is closed.

*These options may be changed later using the main menu command N - Options - Options

To change this behavior in future, please use the main menu command **N – Options – Options; Interface** page, “Show unconnected computers” option should be enabled for the new mode, or disabled for the old mode otherwise

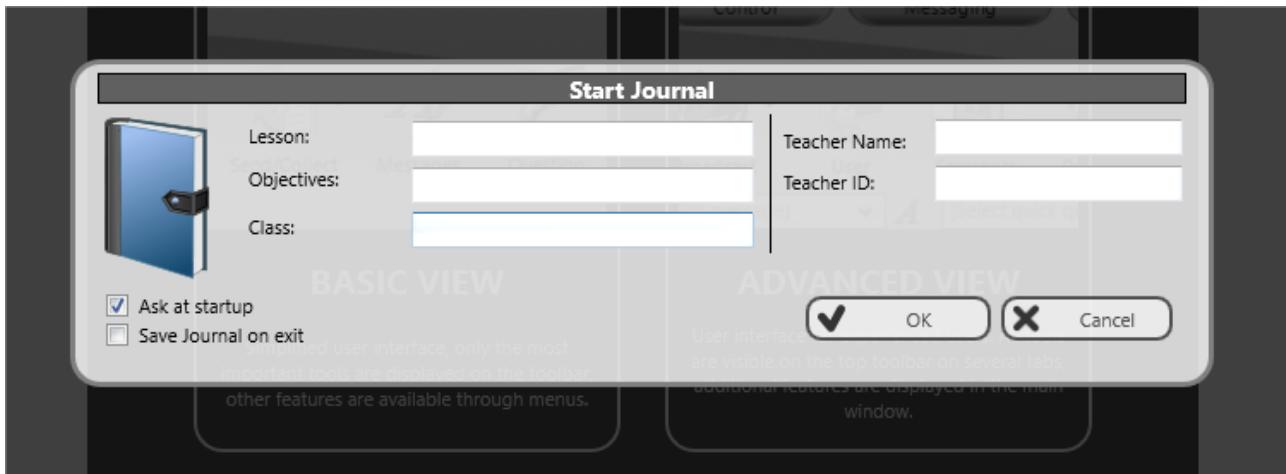


Please note, the teacher module displays the “1st start” dialog only once for each user of the

computer, after you select one of the available modes, the window will not appear next time you are running the teacher console.

C. The teacher console

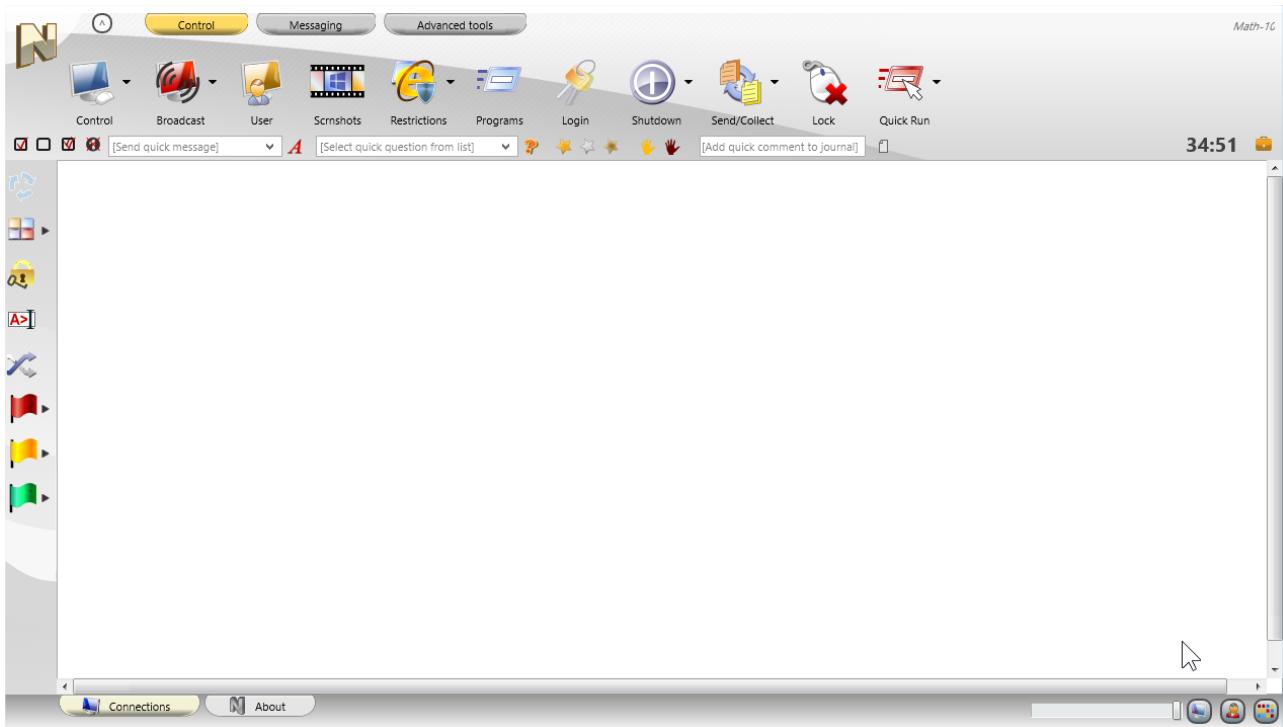
At the teacher module start up, it may display a prompt to enter the lesson details:



These details are optional, are necessary for keeping the lesson information in the Journal, and will be displayed on student computers in the student console.

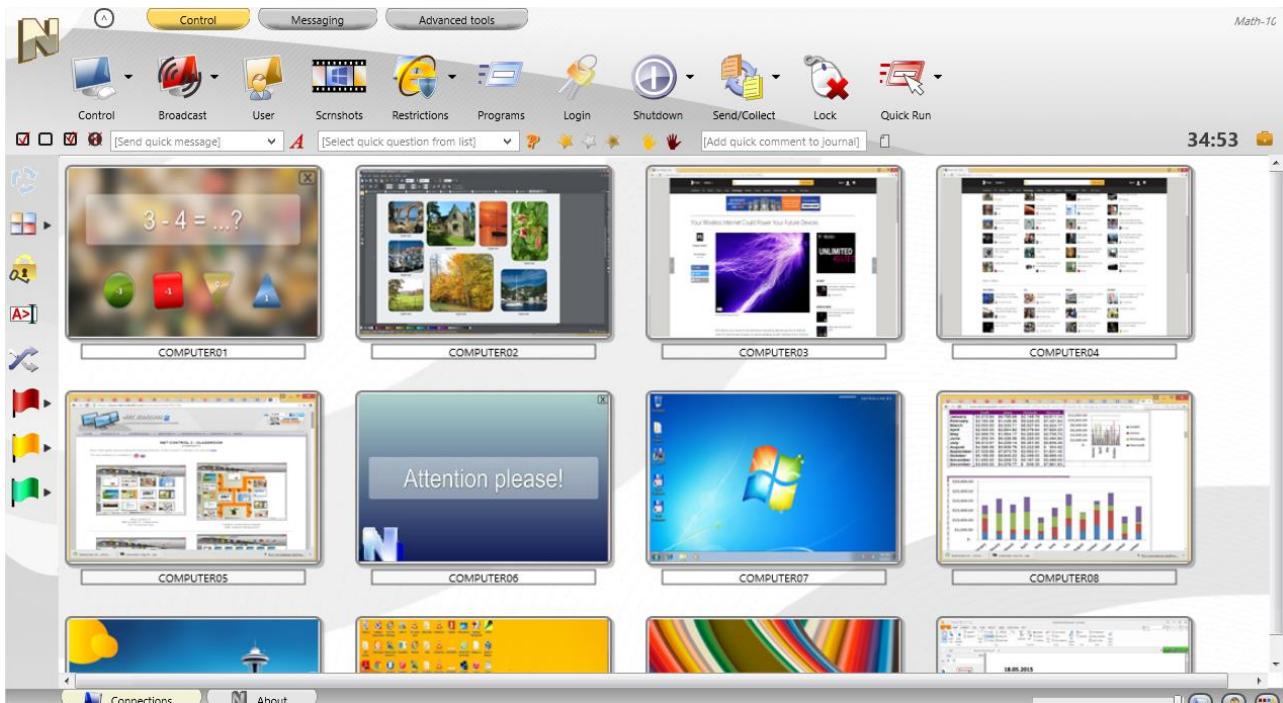
You can uncheck “Ask at startup” option to prevent appearing this window at next start. The entered Teacher name, ID and Class will be stored and used for next lessons.

At next step you may see an empty workspace:



If student computers were configured correctly, student connections should appear in the teacher console in 15-30 seconds.

If connections do not appear in the teacher console within 15-30 seconds, please check that settings on the student computers are correct (the teacher computer IP address or DNS name is correct); local third party firewall (network security or anti-virus software) on the teacher computer does not block incoming connections.



Now you can select one or several connections and apply commands and tools to perform operations. Tools and features that are common for all editions are described in the **Tools and**

Features Guide, you can download it from our website at
<http://www.netcontrol2.com/downloads>

By default, connections are named as a combination of:

Computer name (network computer name), if Computer Name View mode is selected ( button at the bottom-right hand corner of the teacher console is pressed);

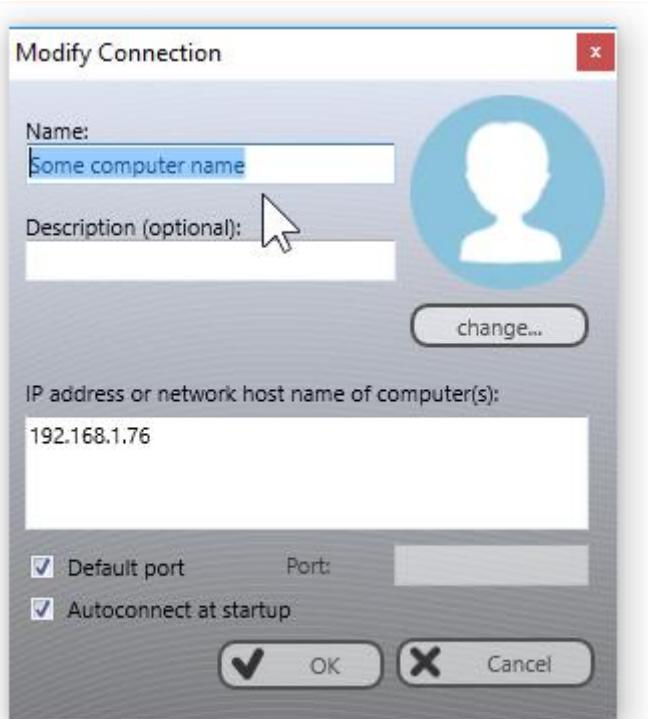
and/or

User name (an alias), if User Name View mode is selected ( button at the bottom-right hand corner of the teacher console is pressed). The user name will be displayed as (in order of importance):

- a student registration name, i.e. a name that students enter in Student Registration dialog (for more information please see Student registration tool), or
- any custom alias, if provided in the student module settings in “Alias” field on Connections tab of Client Configuration window; by default the alias is not set; or
- a full user name as provided in the Active Directory database (as “John M. Doe”, for example), if available; or
- a Windows user login name.

You can rename a connection (the computer name part) right clicking the connection, and then using Modify connection menu command:

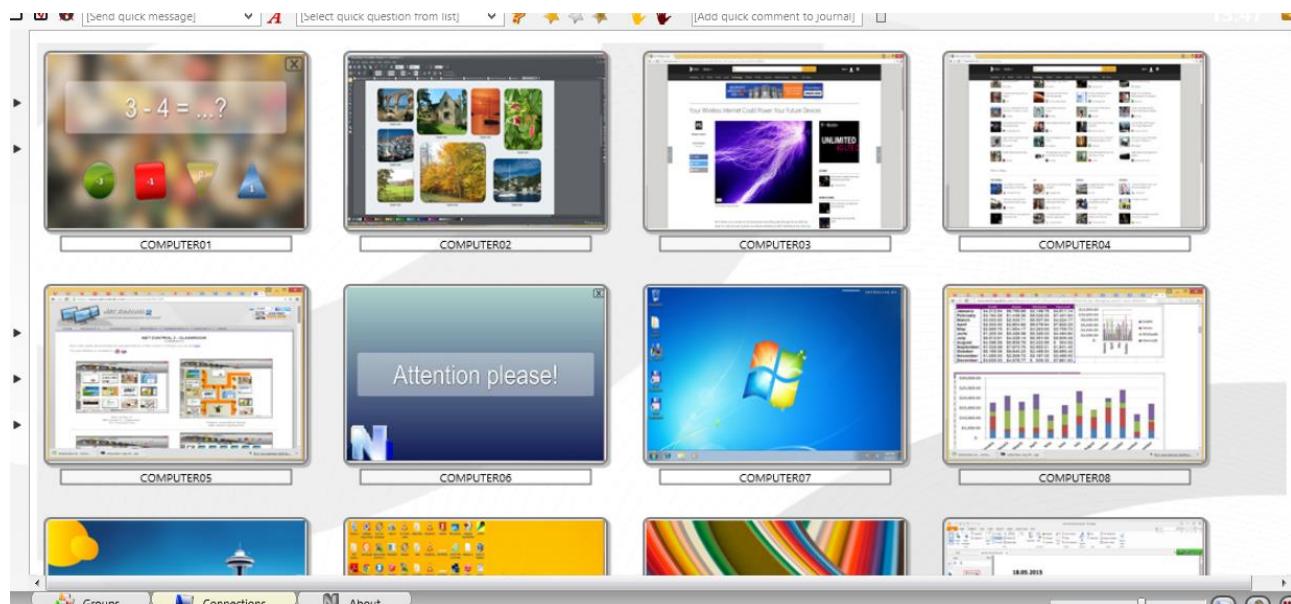




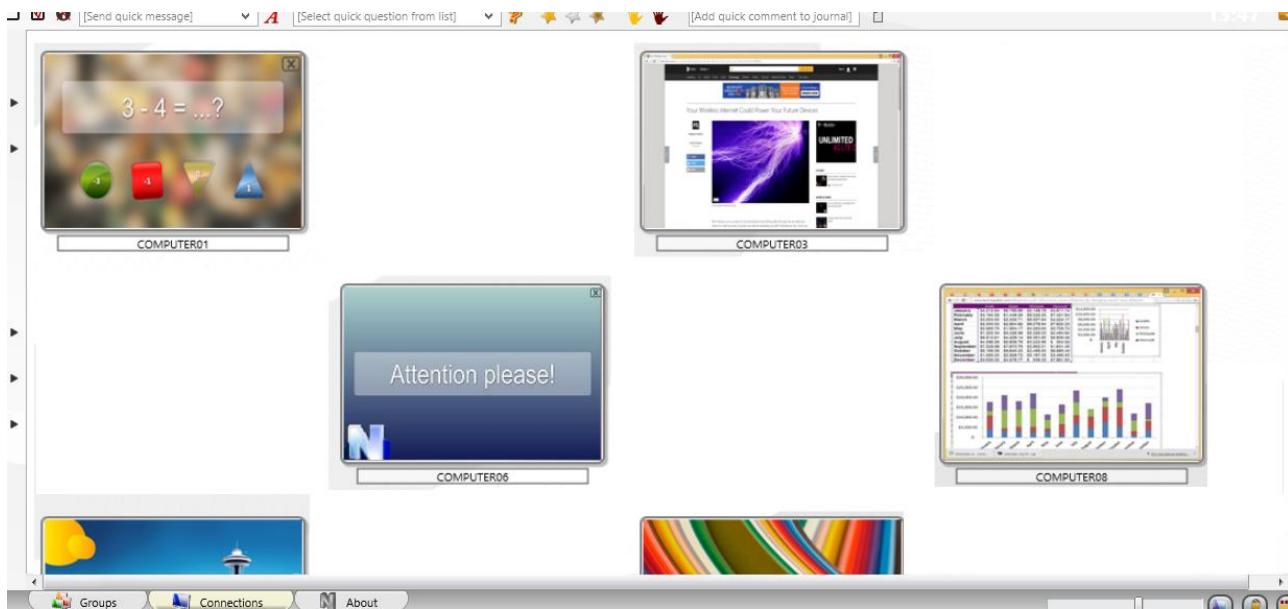
Arranging and sorting connections. Custom layouts.

Except for the Table View (described below), the teacher module may display connections either in arranged order or in custom, user-defined positions:

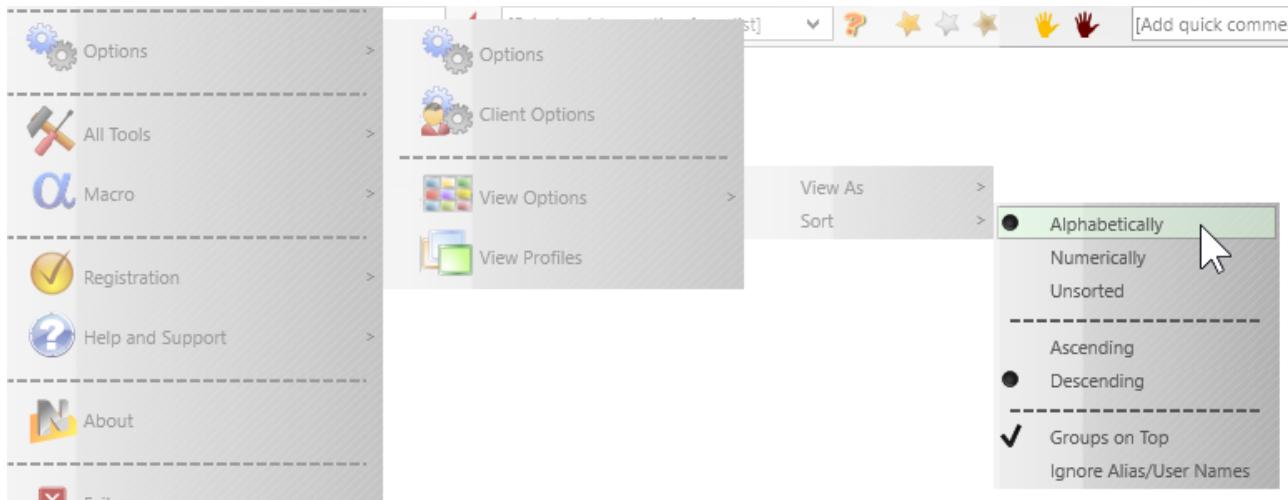
Arranged view:



Custom layout:



In Arranged View connections may be sorted in one of the following orders:



Alphabetically, in descending or ascending order;

Numerically, in descending or ascending order, in this case only the numeric part of a connection name will be taken in account for sorting, e.g. “**Computer0123**” connection will be displayed earlier than “**Auto987**” for ascending order.

Unsorted – connections appear in the order as they are stored in the workspace database.

Groups on Top – places joined (grouped) connections to the top of the list.

Ignore Alias/User Names – when enabled, only the computer name part of a connection name will be taken in account for arranging.

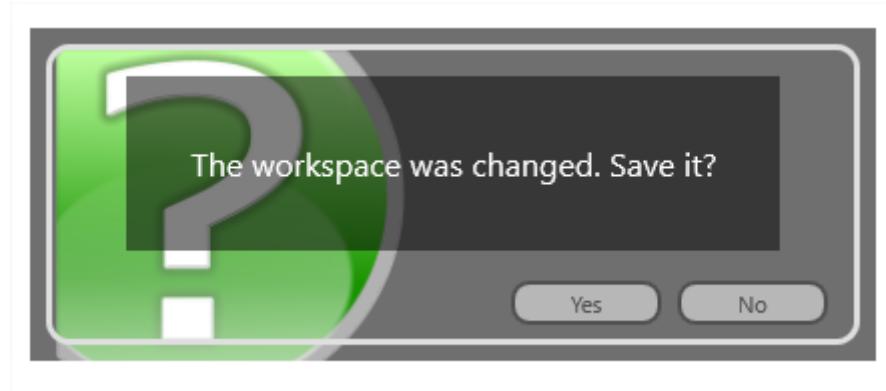
To change the sort mode, use the main menu command **N – Options – View Options – Sort**.

In **Free View** mode, you can position connections in the connections list in a custom order, just by dragging them to a desired position within the connections list. To change Arranged View mode to Free View, please use the following button at the bottom-right hand corner of the

teacher console:



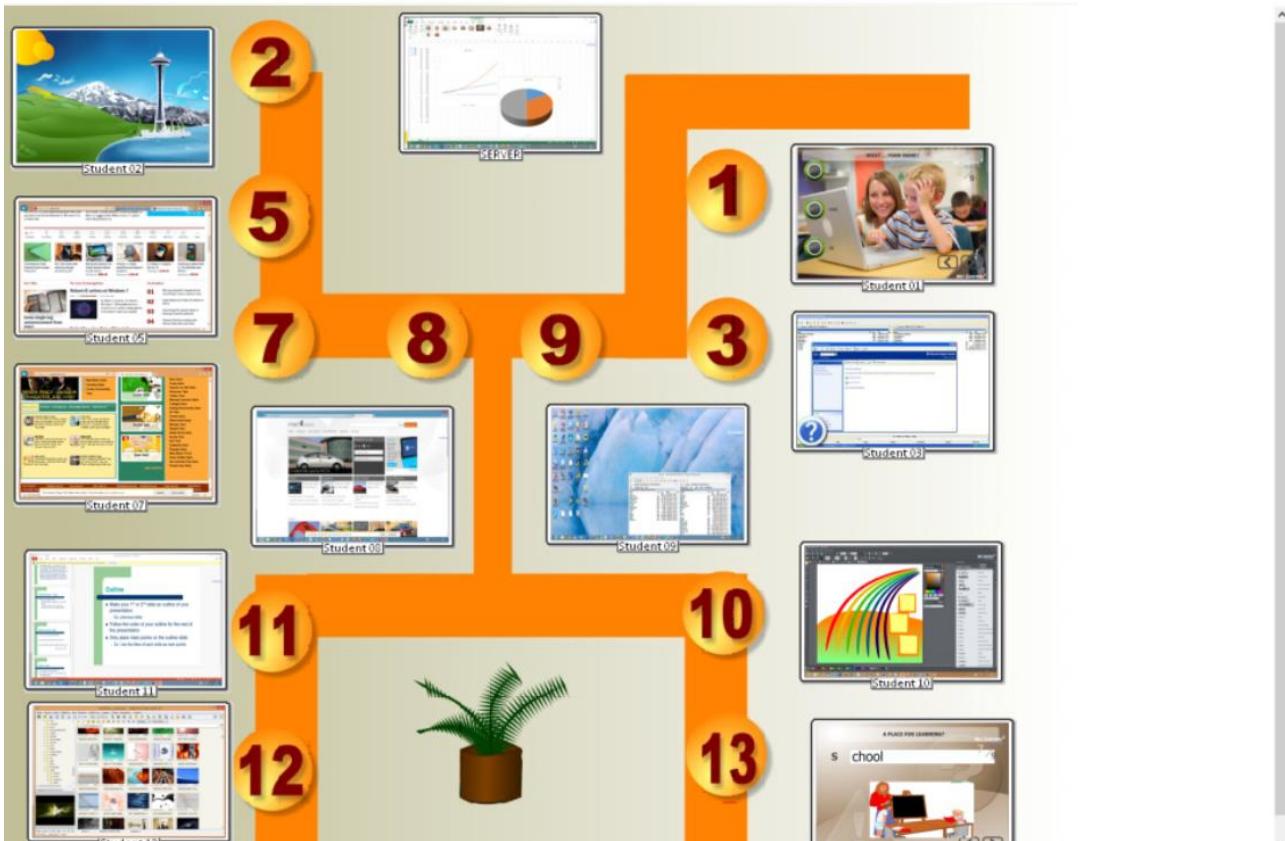
After you changed a position of connections in Free View, on closing the teacher module, it will prompt to save the workspace:



You need to click Yes to save changes.

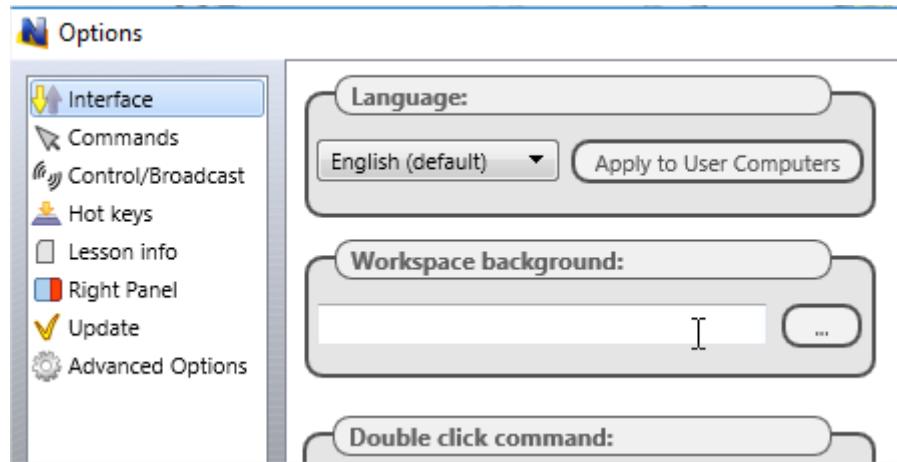
Custom background

In addition, for both Arranged and Free View modes you can enable a **custom background** image for the connections list. It is possible to use this feature to draw some class layout, for example as shown on the picture:



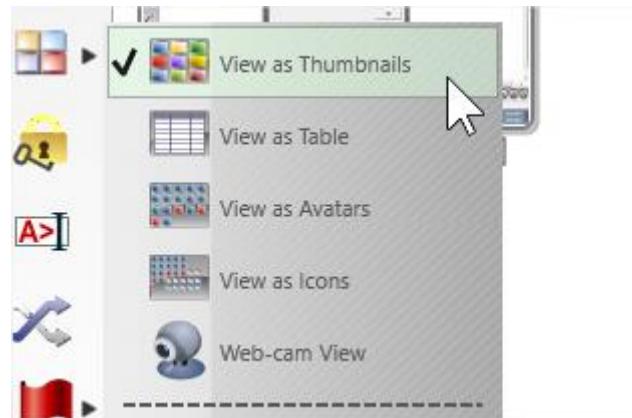
To load a custom background image, in the teacher module click the main menu command **N – Options – Options**; on **Interface** page, in “**Workspace background**” section open a file for the

background and click OK.



View modes

Net Control² SmallClass supports five view modes for the connections list:



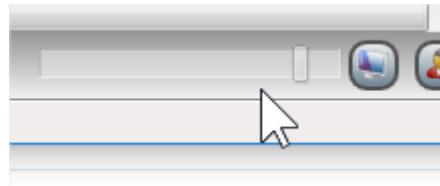
Thumbnails: connections are displayed as desktop snapshot thumbnails,



In this mode, you can see an icon of the currently used application on the student computer (in the bottom-left hand corner), help request buttons, awards, poll answer information etc.

Thumbnail size may be adjusted with a slider at the bottom-right hand corner of the teacher

console:



or in the teacher module settings.

The default refresh rate for thumbnails is 15 seconds, i.e. the image will be reloaded every 15 seconds. To change this value, in the teacher module settings (the main menu command Options – Options) on Interface page, adjust “Thumb refresh rate” option, click OK to apply changes:

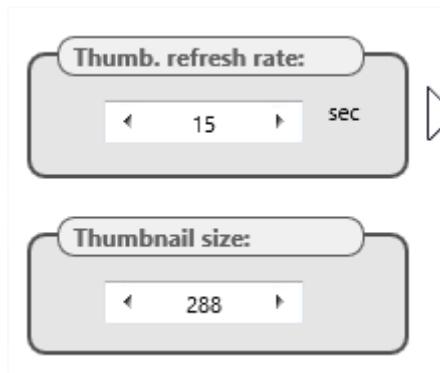
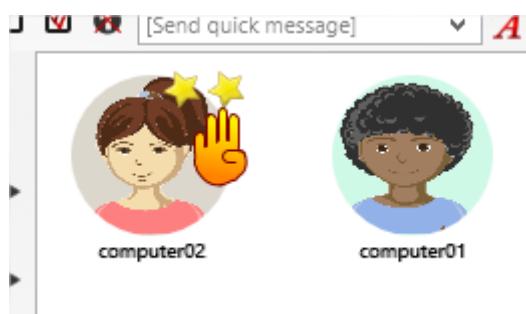


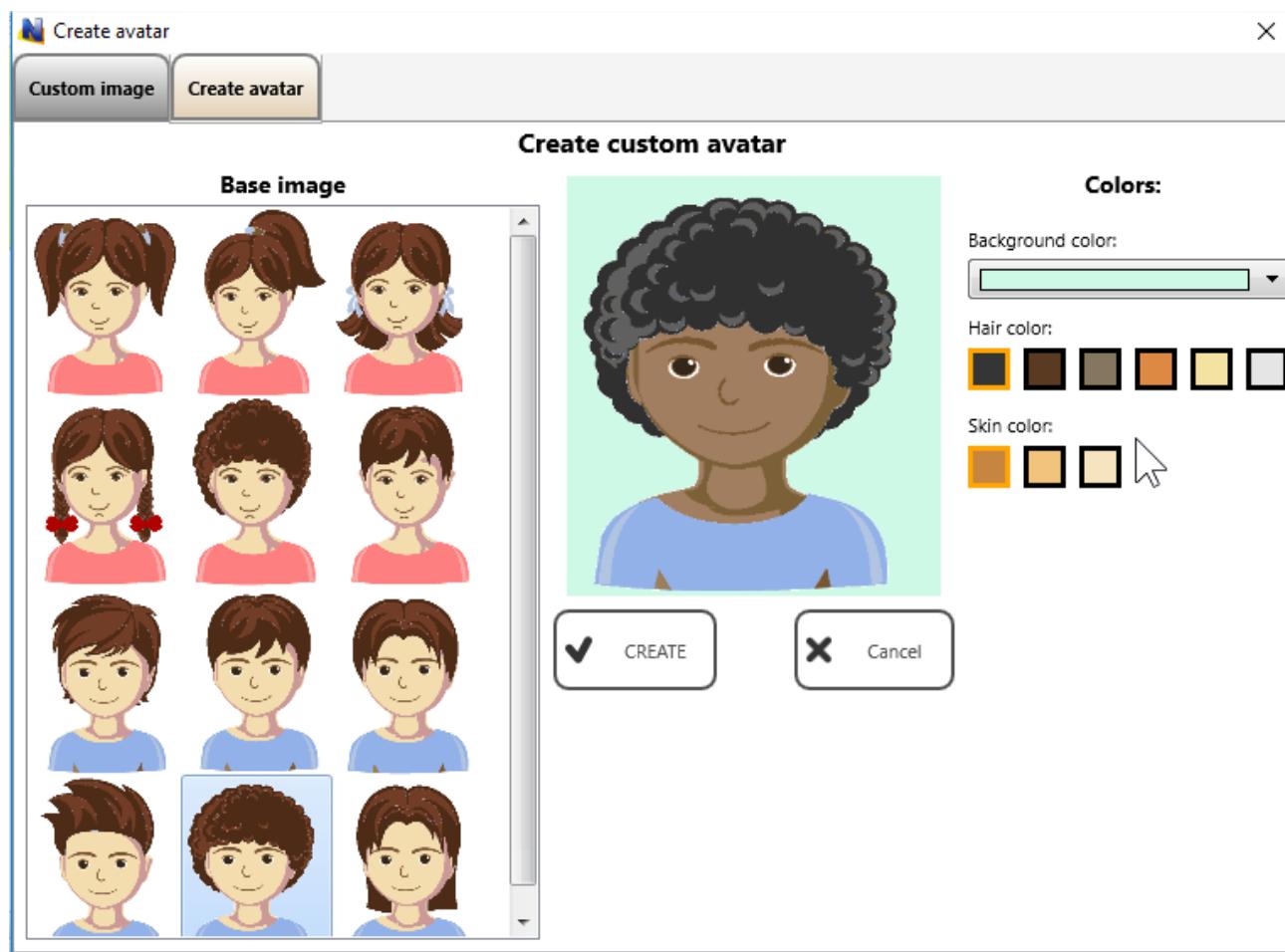
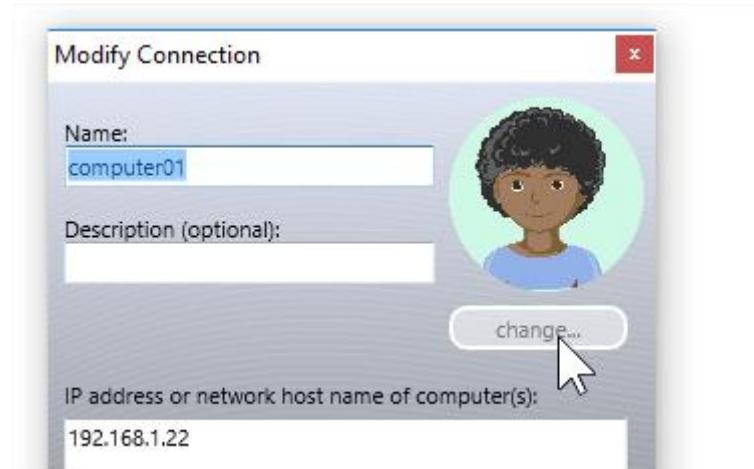
Table: the connections list is displayed as a table, each line represents one connection, in this view mode you can see connection and user names, IP address or DNS name of the remote computer, awards, help request, description, remote platform information, MAC addresses of the remote computer, other information:

Name	Alias	Address	Description	Platform	StudID
computer02	tester	192.168.1.76 RDP#1		Windows 7 Service Pack 1/11.1.1.632	
computer01	user	192.168.1.22 RDP#2		Windows 10 /12.0.0.515	

Avatars: connections in the list are displayed as avatars, for any connection you create an avatar with the built-in editor or assign a custom image from a file.



To change an avatar for a connection, right click it in the connections list, use “**Modify connection**” context menu command. In the appeared window click “**Change**” button below the avatar image.



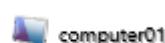
Customize the avatar or load a graphic image on **Custom Image** tab:



Click Crop and Use button to save changes.

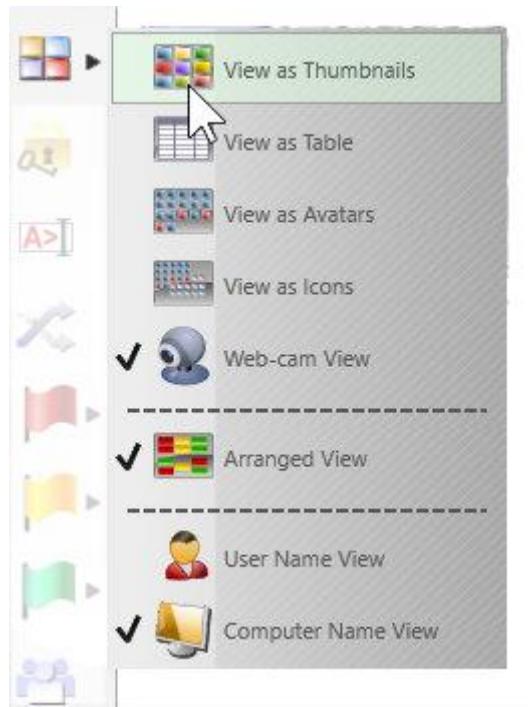


Icons: connections will be represented in the connections list by small icons, making possible to place more connections on the screen than with other view modes:



Web-cam view: connections are represented by thumbnails from a web-camera attached to student computers. Except the source for the thumbnail image, this mode is similar to Thumbnails view mode, allows displaying icons, signs and other information in the same way as in Thumbnails View mode.

To change the view mode you can use the Thumbnail button's sub-menu:



Or the main menu command N – Options – View Options – View as.

Left Toolbar



The left toolbar provides access to several connection-related features of the teacher console:

Refresh connections – reloads connections, current connections will be closed and re-opened. You can use this command if you experience some issues with network connection or a remote computer does not respond.

View mode – changes the view mode.

Lock – locks the teacher console, the teacher console will be locked and waiting for a teacher module password. If the password is not set, you will be prompted to create the password first.

Console – opens an internal Command Console window, where you can send commands to student computers directly, view notifications and connection events.

Random – selects a random connection. Works for connected computers only.

Select red, yellow or green group of computers. With these buttons, you can

create a selection group for selected computers: select one or more computers click one of color group buttons, the selected computers will be assigned to the respective color group. Then, to select computers of the group again, just click the button again.

Student Group Manager – allows managing student groups. For additional information regarding this feature please refer to Tools and Features Guide.

D. How a student can connect a teacher.

With Net Control² SmallClass version 12 it is possible to allow students to connect teachers, by initiative of the students, using commands of Student Console. This feature may be useful for 1-to-1 and BYOD environments, when it is impossible to create permanent groups, or to assign all available teachers to students.

Settings

This feature may be enabled or disabled in the student module settings. When the software is already installed, you can enable or disable the feature in the student module settings.

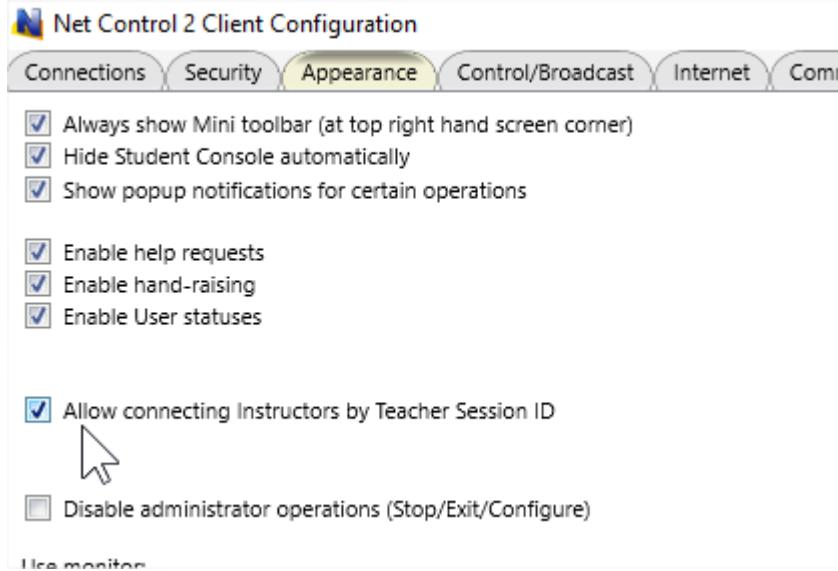
If you have access to the student computers remotely from the teacher console:

- Select student computers in the teacher console;
- Click the main menu command N – Options – Client Options.

Or on each student computer:

- Click Net Control² icon in the System Tray.
- Use Configure button in the appeared Student Console.

In the appeared Client Configuration window, on Appearance tab:



Allow connecting Instructors by Teacher Session ID – when enabled, students can connect teachers by providing a special Teacher Session ID code. This feature is enabled by default.

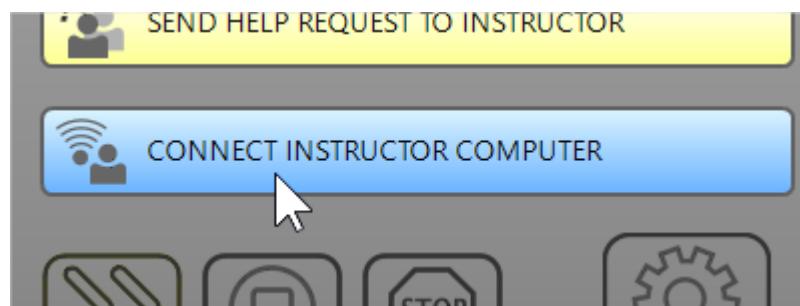
Connect by Teacher ID

To connect a teacher by a Teacher ID code:

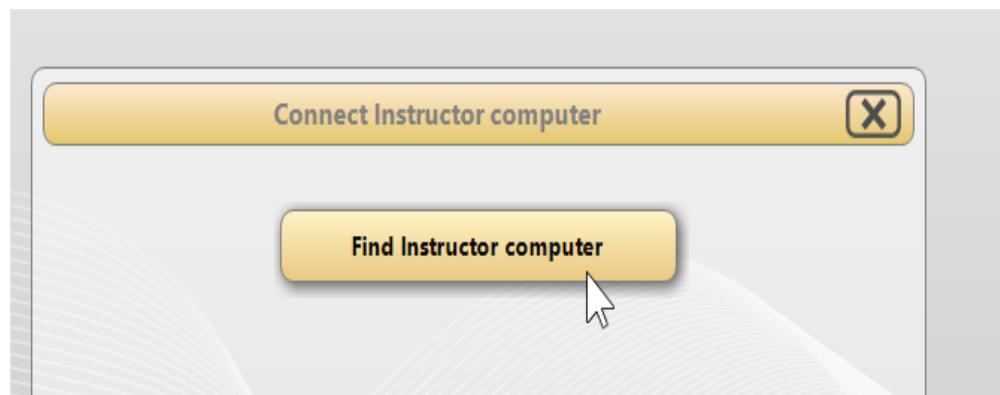
1. A teacher lets know to students a Teacher session ID code that is available in the teacher console, on About tab, in the upper-left hand corner of the About window (“Session ID” parameter):



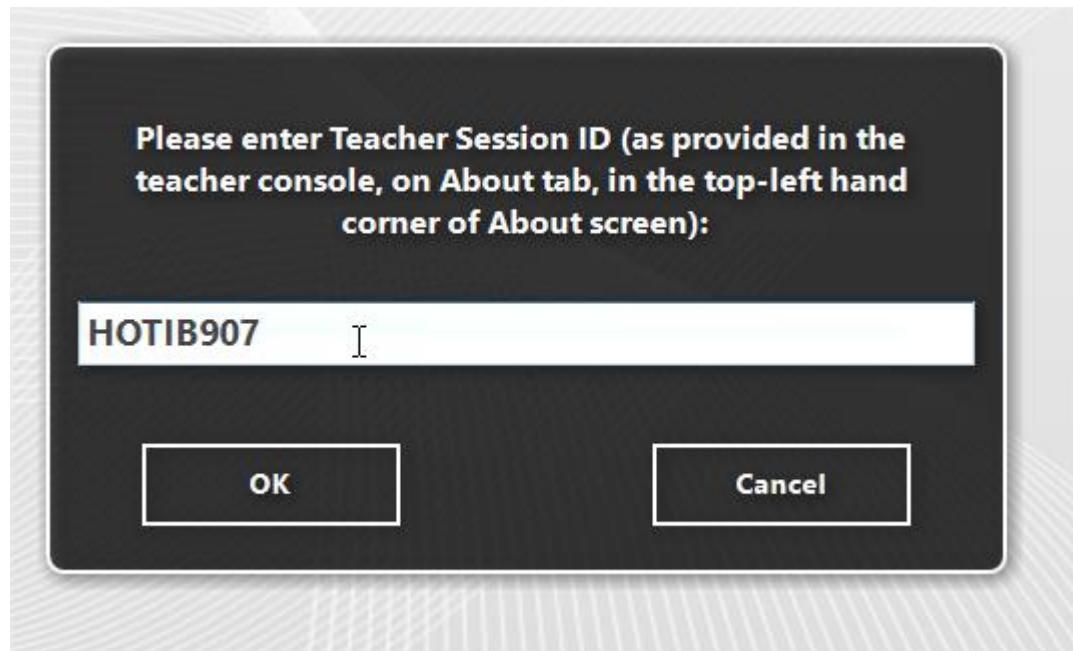
2. Students on their computers open Student Console using an icon in the System Tray or Net Control² toolbar (if it is enabled); then click “Connect Instructor computer” button:



3. In the appeared window click “Find Instructor computer” button:



4. At next step, enter the Teacher session ID code and click OK:



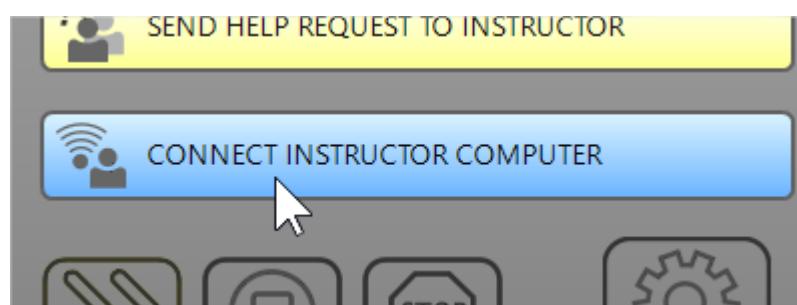
Connections, created with this feature are always temporary, i.e. “live” within the current session only, and are closed automatically after the user log off.

Connect by IP address or network computer name

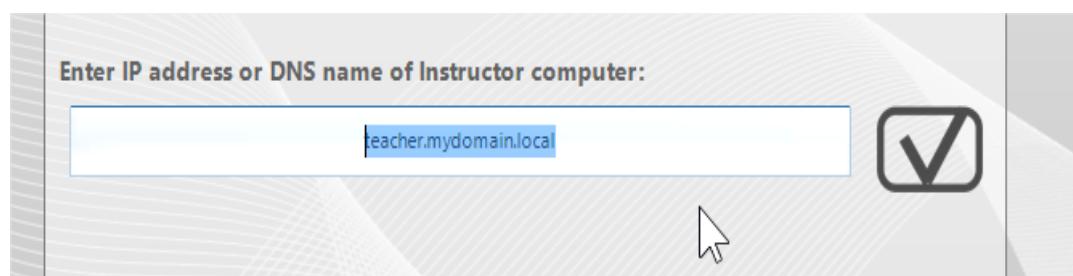
In the same manner as described above, when “Allow connecting Instructors by IP address/DNS name” option is enabled, students can connect teachers by providing a teacher’s IP address or a network name of the teacher computer.

To connect a teacher:

1. Students open Student Console using an icon in the System Tray or Net Control² toolbar (if it is enabled); then click “Connect Instructor computer” button:



2. In the appeared panel:



enter an IP address or DNS name of the teacher computer and confirm the operation.



Connections, created with this feature are always temporary, i.e. “live” within the current session only, and are closed automatically after the user log off.

E. STUDENT MODULE SETTINGS.

The Student Component may be configured remotely from Teacher Module or on a Student Computer directly.

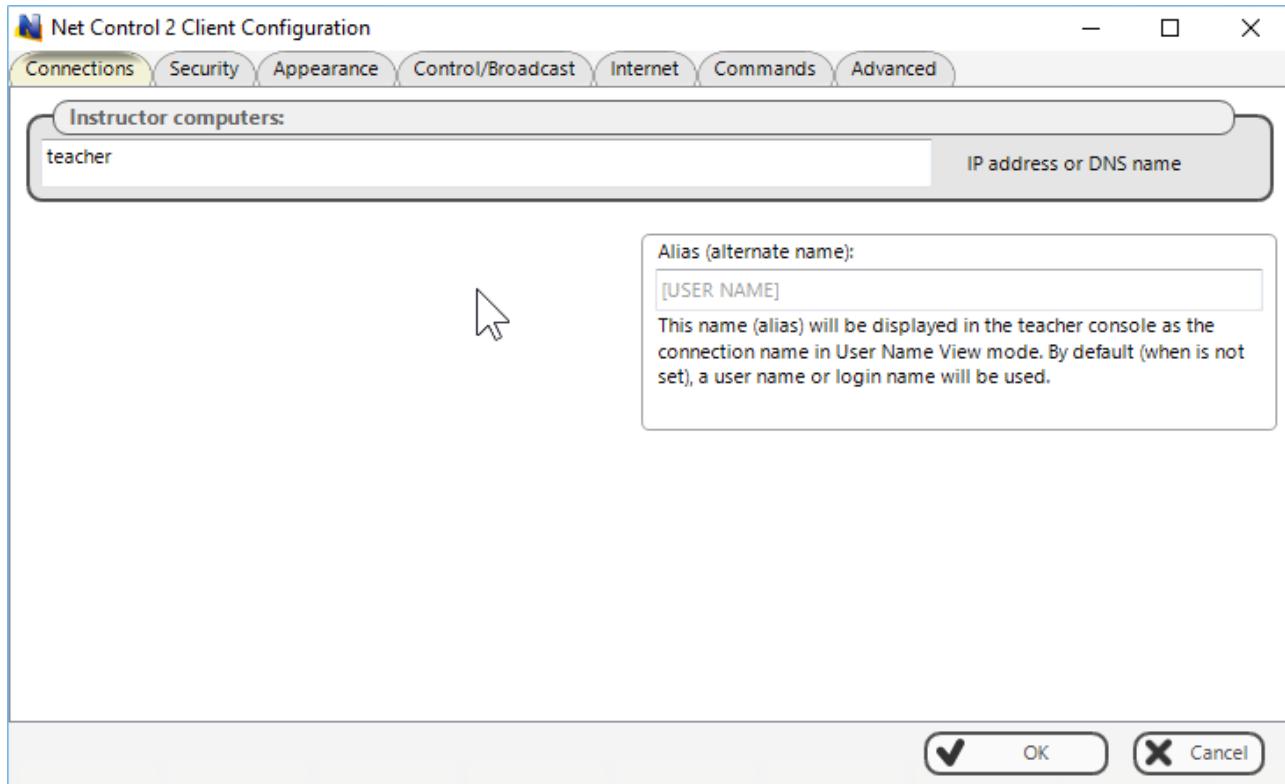
To configure Student Module remotely from Teacher Console:

- select the Student Computers
- click menu command **N ->Options -> Client Options** or just click the **User Opt**s button on the **Advanced Tools** tab
- configure the options as specified below
- click the **OK** button

To configure Student Module on a student computer directly:

- click on the Net Control² icon in the System Tray
- then click the **Configure** menu command
- Configure options
- click **OK**

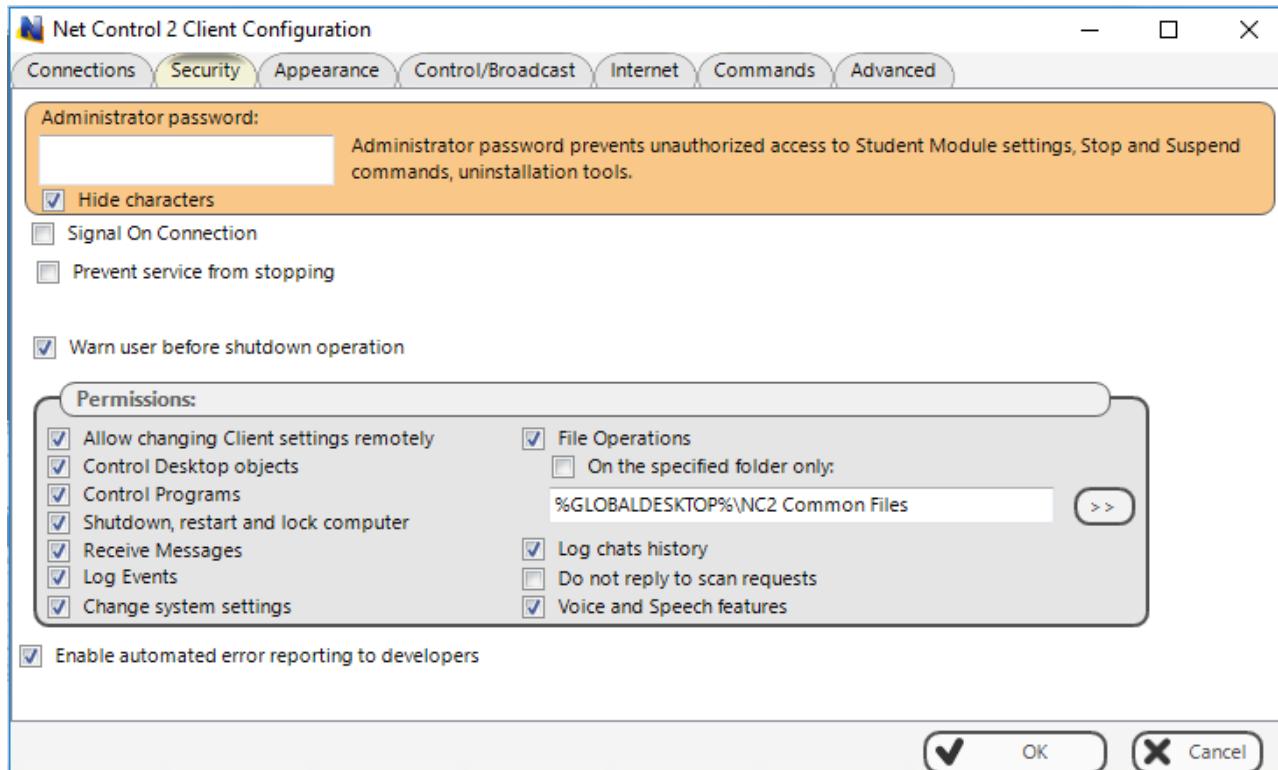
Connections



Instructor computers – a teacher computer, to which this student module will be connected. The teacher computer may be referenced either by its IP address or DNS (network) name.

Alias (alternate Name) – this name will be displayed when Teacher switches the view mode from Computer Name View to User Name View. If it is left blank or [USER NAME] value is specified, the name of the currently logged in user will be displayed.

Security



Administrator password used when a user attempts to change the settings of the student module or clicks the menu commands "Stop" or "Exit". We recommend setting up this parameter if you need to prevent stopping Net Control² SmallClass service or unauthorized configuring the service.

Signal On Connection - when enabled, any connection of Teacher computer will be accompanied with a sound signal and text message.

Prevent service from stopping – when checked, the user will not be able to stop Net Control² Client service using Services console of Administrative Tools or net.exe system program.

Warn user before shutdown operation – enables 20-second timer before applying a shutdown, restart or logoff operation.

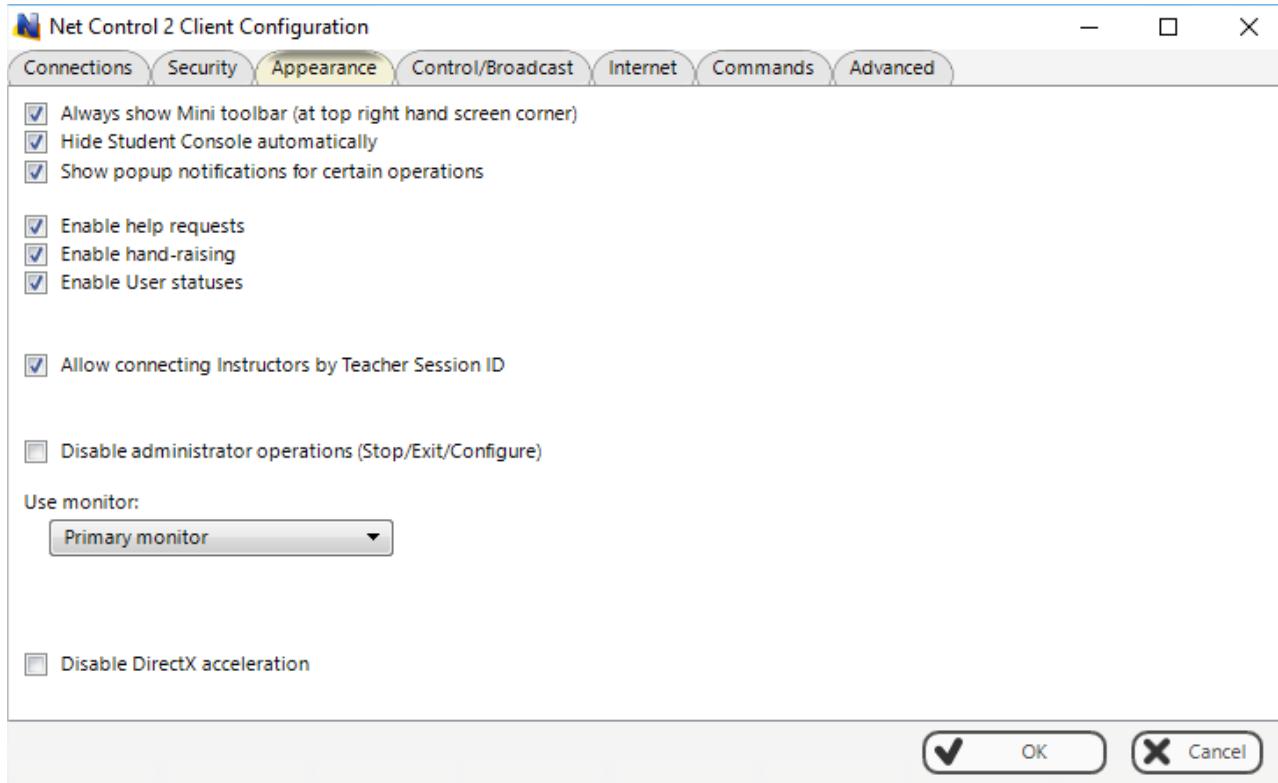
PERMISSIONS – allows limiting the functionality of service. When permission is disabled, all features related to this permission will be disabled:

- **Allow changing Server settings remotely** - when this permission is set, the Teacher can change Server settings remotely via the Net Control² Client.
- **Control Desktop objects** - permission for controlling the Desktop of the user computer remotely, receive screenshots, run Remote Desktop and Broadcast Desktop sessions, change resolution, etc.
- **File Operations** - permission for file operations between computers. When additionally, "**On the specified folder only**" option is set, all file operations may be performed within the specified folder only.
- **Control programs** - permission to execute and terminate programs and services remotely.
- **Shutdown, restart, lock** - permission to perform power-related operations, like shutdown, reboot, stand-by etc., and lock and unlock computer remotely.

- **Receive messages** - permission to receive messages from the Teacher computer.
- **Log Events** - permission for Events Watcher and Events Logger tools.
- **Change system settings** - access to Registry, Policies, and access to the Internet etc.
- **Allow Help Requests** - when enabled, student can send Help requests to Teachers from Student Console.
- **Log Chats History** – chat history will be logged in C:\Users\YOURLOGINNAME\AppData\Roaming\Net Control 2\nc2cchat.log.
- **Do not reply to scan requests** -when enabled, the service will not respond to scan requests sent from any Instructor computer.

Enable automatic error reporting to developers – enables anonymous reports to the software developer about critical errors occurred in the student module. The error reports contain only common information regarding the error and a place in the program, which has raised the error.

Appearance



Always show Mini toolbar – when enabled, the student module will display the mini toolbar in the top area of the screen, the popup toolbar provides quick access to Student Console; Lesson Resources and Raise Hand features of Student Console.

Hide Student Console automatically – when enabled the Student Console will be automatically hidden if the student cursor is out of the window within more than 5 seconds.

Show popup notifications for certain operations – when enabled, the student module will display a popup notification to a user when the teacher uses Control (Remote Desktop) command, runs a program or URL on the student computer, applies a new restriction profile, and for several other operations.

Enable Help Requests - when enabled, a student can send help requests to teachers.

Enable Hand Raising – when enabled, a student can “raise hand” in the Student Console. This raised hand status will be shown in the teacher console, the teacher can accept the request (“to call on” the student) or reset the status.

Enable User statuses – enables “user statuses”. The user status is a short string that is visible on teacher computer in student connection properties, and it’s shown in a tooltip when a student is changing his/her status. With this tool students can quickly communicate with teachers sending short messages to the teacher.

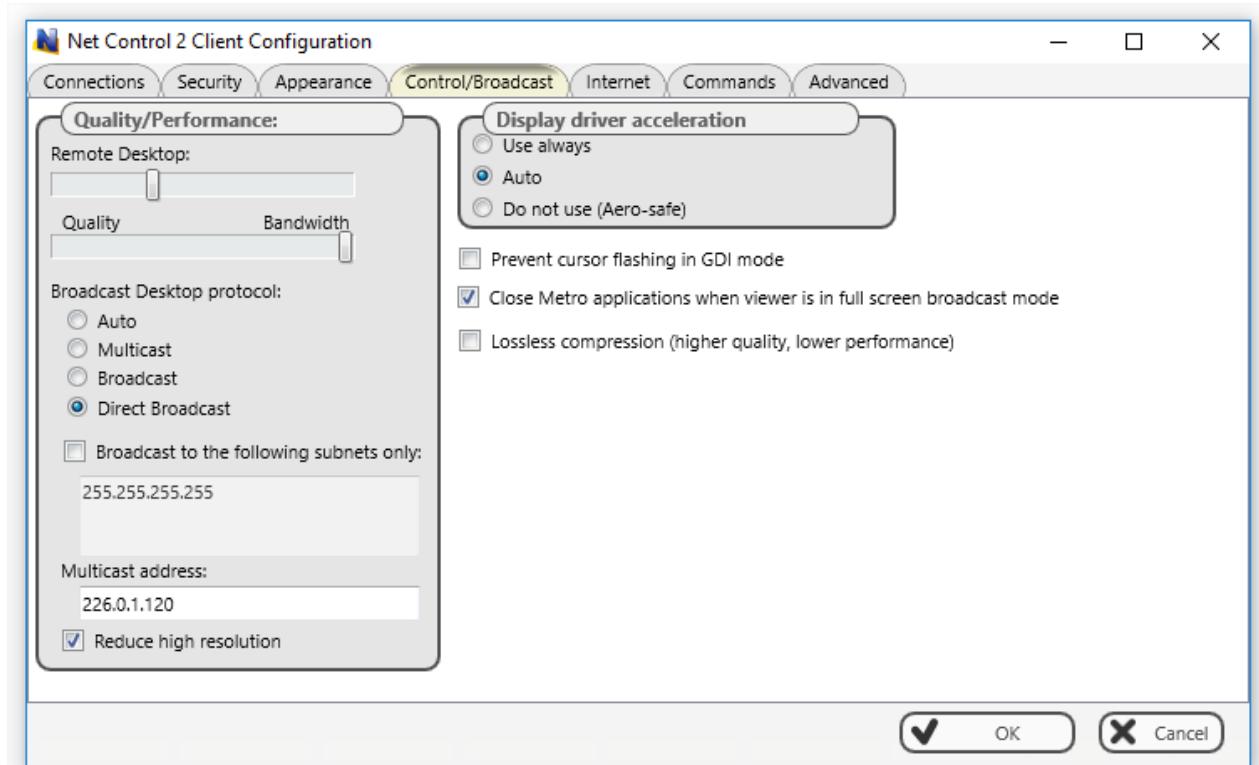
Allow connecting Instructors by Teacher Session ID - if enabled, students can connect Instructors by Teacher session ID, for more information please see [Chapter D](#).

Disable administrator operations (Stop/Exit/Configure) – when enabled, the Student Console will not provide access to “Stop”, “Exit” and “Configure” commands of Student Console.

Use monitor – in a multimonitor environment, here you can select a display, which will be used as a source for screenshots and thumbnails, displayed on the teacher computer.

Disable DirectX acceleration – enable this option, if you experience issues with compatibility of Net Control² software with DirectX drivers.

Control/Broadcast



Quality/Performance.

Use this option to adjust the level of performance/quality for Remote Desktop and Broadcast Desktop features. Moving the track bar position to the left will increase quality of the picture displayed on remote computer, but at the same time will increase network bandwidth usage and may result slower speed of image refreshing.

Broadcast Desktop protocol:

Auto – the default value, Broadcast Desktop service will try to determine the transmission protocol automatically.

Broadcast – when enabled, the Broadcast Desktop service will use UDP Broadcast protocol for transmission data over network. This protocol has better compatibility with network configurations and hardware, and is recommended if clients use Windows XP operating system. If a network consists in several VLANs, a router or other network hardware may prevent information sent in Broadcast mode from sending to other VLANs, in this case you may need to add IP address of every VLAN to the broadcast list. For example if VLAN 1 uses IP addresses in range 192.168.0.1-192.168.0.254 and VLAN2 uses IP address range 192.168.1.1-192.168.1.254, you need to add the following addresses:

192.168.0.255

192.168.1.255

as IP masks for the specified networks.

Multicast – Broadcast Desktop service will use Multicast protocol as a transport protocol. Most often this protocol has better performance and resistance to errors during data transmission if clients use Windows Vista/7/8/10 operating system. If the default Multicast address interfere with other network software used in your network, you can change it in this dialog, and need to change it on all Student and Teacher computers.

Direct Broadcast – enable this mode, if you experience issues with the performance of Broadcast Desktop tool with the default parameters, this mode has the better performance in slow or in high-loaded networks, but generates more network traffic than the previous modes.

Display Driver acceleration – enables or disables Video Hook Driver acceleration for Remote Desktop and Broadcast Desktop tools.

Video Hook Driver provides better performance and accuracy in screen changes tracking for these tools. In Windows Vista/7, when the VHD driver is active, Windows will disable Aero style for windows (semi-transparent borders and captions) as also some Direct3D features, which will be restored only after stopping the driver.

If you prefer to have Aero style active during Broadcast Desktop/Remote Desktop sessions in Windows 7, you need to disable the driver, setting up the “Do not use (Aero safe)” option.

For Windows 8/10, “Auto” or “Use always” modes are recommended.

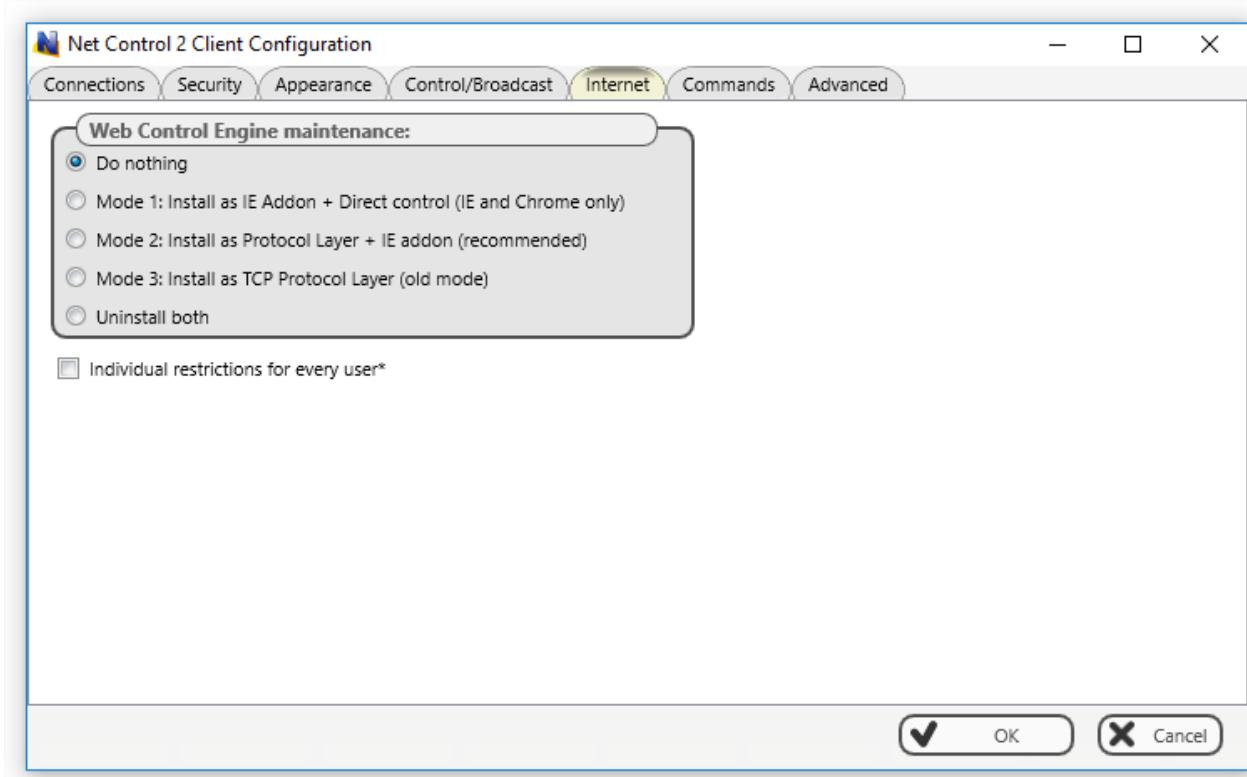
Prevent cursor flashing in GDI mode – in several cases, some display/theme configurations may result flashing the mouse cursor on student computers when Remote Desktop session (“Control” command) is active, or on a teacher computer in Broadcast Desktop session. To avoid this issue you can enable this option.

Close Metro applications when viewer is in full screen broadcast mode – in Windows 8, full-screen Metro-applications may overlap Net Control² Broadcast Desktop Viewer window,

making it invisible for students. When this option is enabled, the student module will automatically close all Metro applications before opening Broadcast Desktop Viewer window.

Lossless compression – when enabled, Broadcast Desktop and Remote Desktop tools will use lossless compression algorithms for image compression, this makes possible to display high quality picture of the remote computer on the receiving side, without compression “artifacts”, but generates 1.5-2 times higher volume of network traffic.

Internet



Web Control Engine maintenance – manage the installation of the Internet Control Engine. Setting any option, except for “Do nothing”, will schedule the installation routine. **Do not change this value unless you need re-install the Internet Control Engine.**

Mode 1: Install as Internet Explorer Addon + Direct Control (IE only) – schedules installation of the Net Control² Internet Control Engine as a plug-in for Internet Explorer, and enables internal control of Internet Explorer and Google Chrome browsers from the service. This mode is most compatible with third-party software, but allows controlling access to Internet resources in Internet Explorer and Google Chrome only. Other browsers (Safari, Opera, Firefox, Edge) will be automatically blocked when an Internet restrictions are applied.

Mode 2: Install as Protocol Layer + IE addon (recommended) — schedules installation of Net Control² Internet Control Engine as a Protocol Layer. In this mode, applied Internet restrictions work in all the most popular browsers (including Internet Explorer, Edge, Chrome, Safari, Opera, Firefox), but the mode is less compatible with third party software. **Use this mode if you need to make Internet restrictions working in alternative browsers, like Chrome, Opera, Safari, Firefox.** If you have any compatibility related issues, or if all Internet restrictions do not

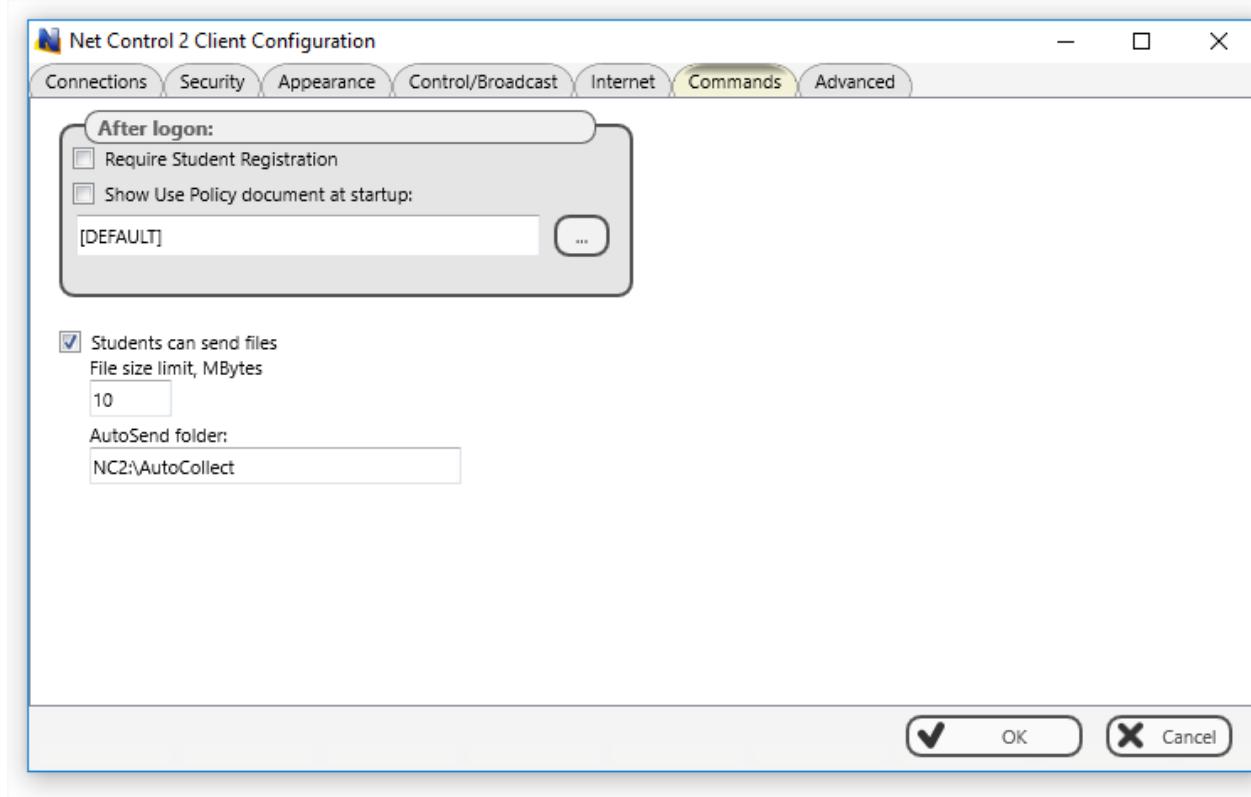
work in your environment, change the mode to Mode 1.

Mode 3: Install as TCP Protocol Layer (old mode) – use this mode if you have issues with both Mode 1 and 2.

Uninstall both - Internet Control Engine will be uninstalled from the User computer. You can use this option if Net Control² software conflicts with other software installed on User computers. All Internet-controlling features will be disabled.

Individual restrictions for every user – by default all Internet restrictions are applied to all users of the same computer. This may result some issues when one computer works as a terminal server, several users are working on the same computer, sharing all its resources, and therefore share the same Internet restriction profile. Enable this option if profiles should be applied on a per-user basis, i.e. individually for every user. This option work only together with **Control web-sites from the service** option.

Commands



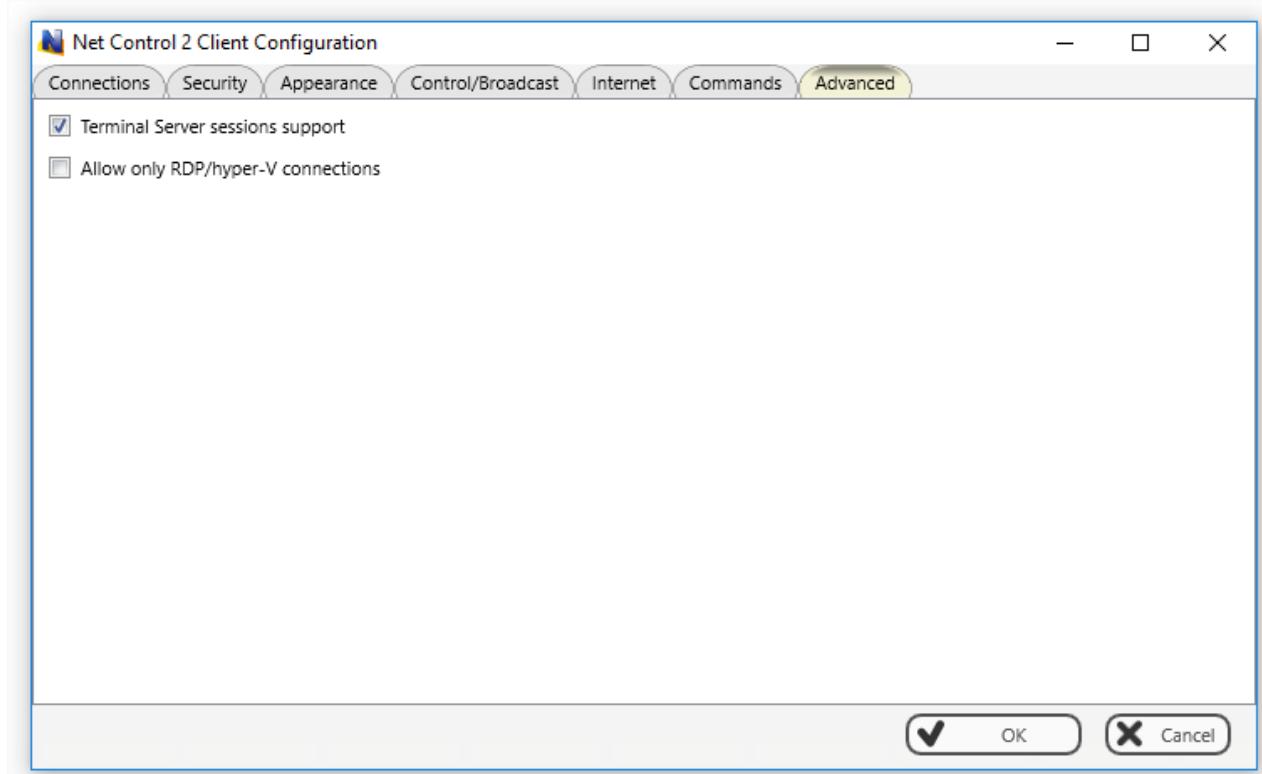
After logon operations are performed by the service automatically after a user logs on.

Require Student Registration – requires a student to enter his/her real name, other lesson details for Student Registration tool.

Show Use Policy document at startup – when enabled, the service will display the Acceptable Use Policy document at user logon, with this option you can also specify a path to a custom .RTF or text document that will be displayed instead of the default AUP document.

Student can send files – when enabled, Net Control 2 Student module will maintain a special “AutoSend” folder, so all files saved in this folder will be synchronized with connected teacher computers. Here you can also set up a path for the folder (by default it is in Net Control 2 Common Files\AutoSend folder on Desktop), and a limit for files that will be sent to teachers.

Advanced



Terminal Server sessions support – if enabled, the student module will create a separate connection for users in terminal or RDP Windows sessions, this option is enabled by default.

Allow only RDP/hyper-V connections – recommended only for hyper-V environments, when two connections (logon screen and desktop screen) appear for each hyper-V virtual machine. This option disables the student module in console (real) sessions and enables it only for terminal sessions. Do not use it this option outside of the hyper-V environment.

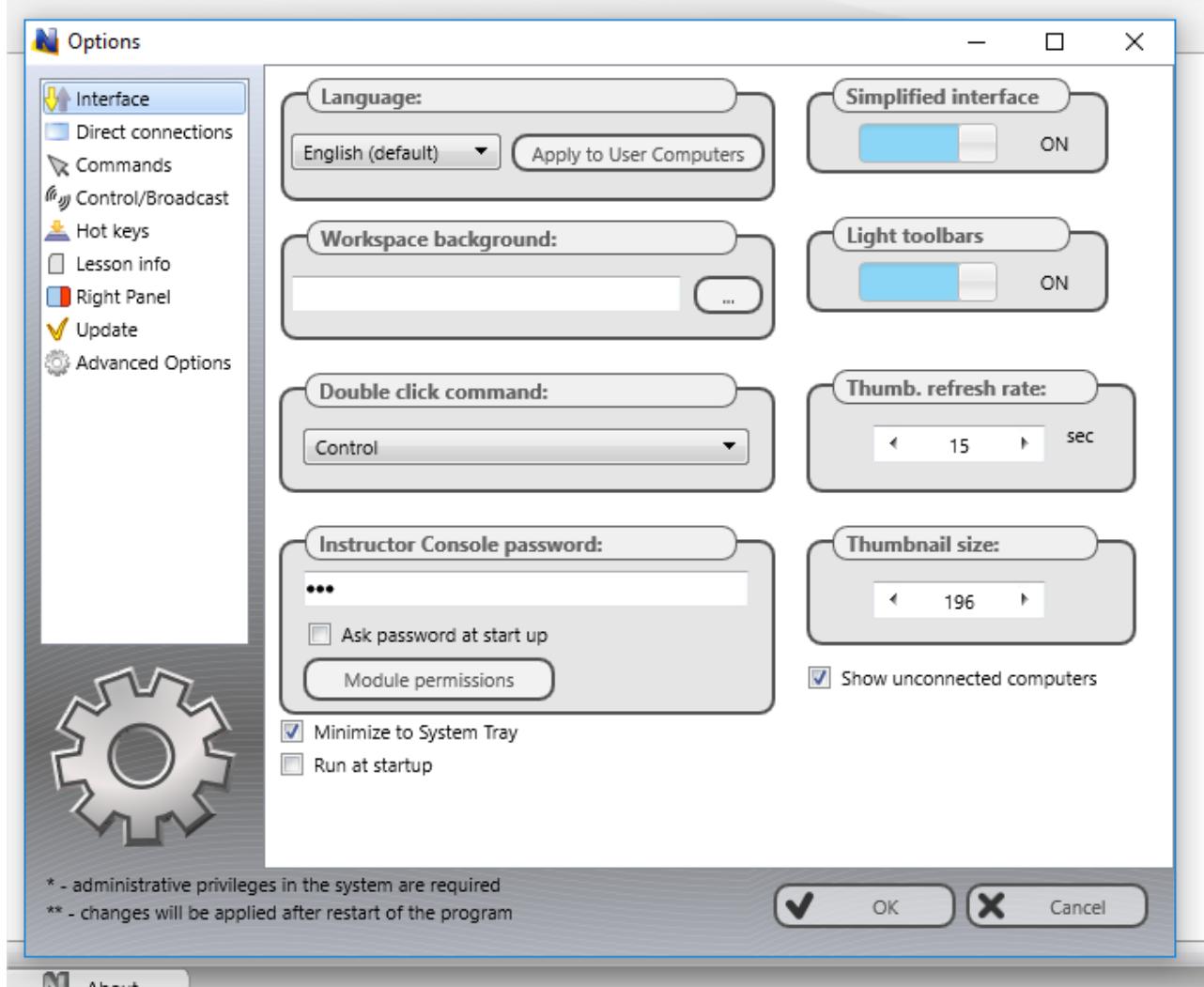
F. Teacher module settings

To change settings and options of Net Control 2 Teacher Console, click the main menu command **N -> Options -> Options**.

Several options of Control Options window are marked with (*) sign. To change these options you need to run the teacher module as administrator: in Windows 7-10 right click Net Control 2 SmallClass shortcut on Desktop or in Start menu, then click menu command **Run as**

Administrator.

Interface



Language – select a language for the user interface. To apply language settings to client computers, select them in connections list, then select a language and click the “**Apply to User computers**” button.

Workspace background – use this option to set up background picture for the connections list.

Double-click command – allows to specify a command, which will be performed when a user double clicks a thumbnail in the connections list. Default double-click command opens Remote Desktop session with the selected computer.

Instructor Console password – here you can set up a password for the teacher console. If **Ask Password at startup** option is enabled, the password will be required at the teacher module startup. Otherwise the password is used by **Lock Console** command when you need to block the teacher module temporarily.

Module permissions – click this button to set up Windows security settings for the teacher module program file.

Simplified Interface – when enabled, the Basic View mode will be enabled, please see [Chapter B](#) for more information.

Light Toolbars – when enabled, turns on light toolbars for the user interface.

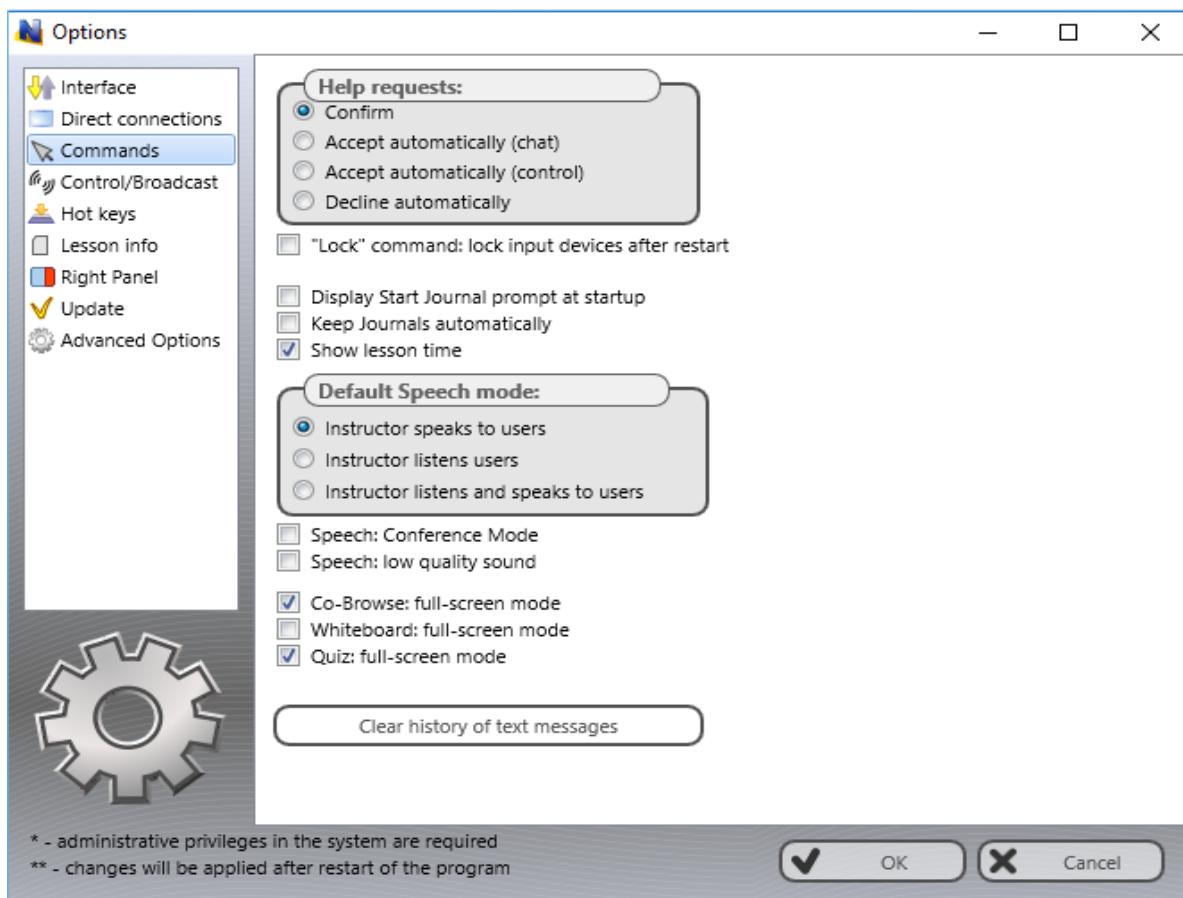
Thumbnail Refresh interval – specifies a refresh interval in seconds, when thumbnails of client connections will be updated.

Thumbnail size – specifies a width in pixels of a client connection thumbnail.

Minimize to System Tray – when the option is enabled, the teacher module will be minimized to System Tray area instead of Taskbar.

Run at startup – when the option is enabled, the program will be started automatically at Windows startup.

Commands



Help requests – determines a default action, which will be applied when a teacher receives a help request from a client computer:

Confirm – the software will prompt the teacher what action should be applied;

Accept automatically (chat) – accepts the request and initiates a chat session;

Accept automatically (control) – accepts the request and initiates remote control session;

Decline automatically – help requests will be automatically declined.

Lock command: lock input devices after restart – when enabled, and client computer was locked with the “Lock” command, Net Control² Client will restore the locked state of the client computer after restart.

Display Start journal prompt at startup – when enabled, the teacher console will display the “Start journal” prompt at program start up. For more information please refer to **the Journal** chapter of Tools and Features Guide.

Keep journals automatically – the teacher module will start a new journal automatically for each new session, when you are opening the teacher console, and will save it automatically when you are closing the program; the current journal will be stored in Documents\Net Control² folder.

Show lesson time – shows a lesson timer in the upper right hand corner of the teacher console.

Default speech mode – determines a default mode for Speech Manager tool, when you are opening it.

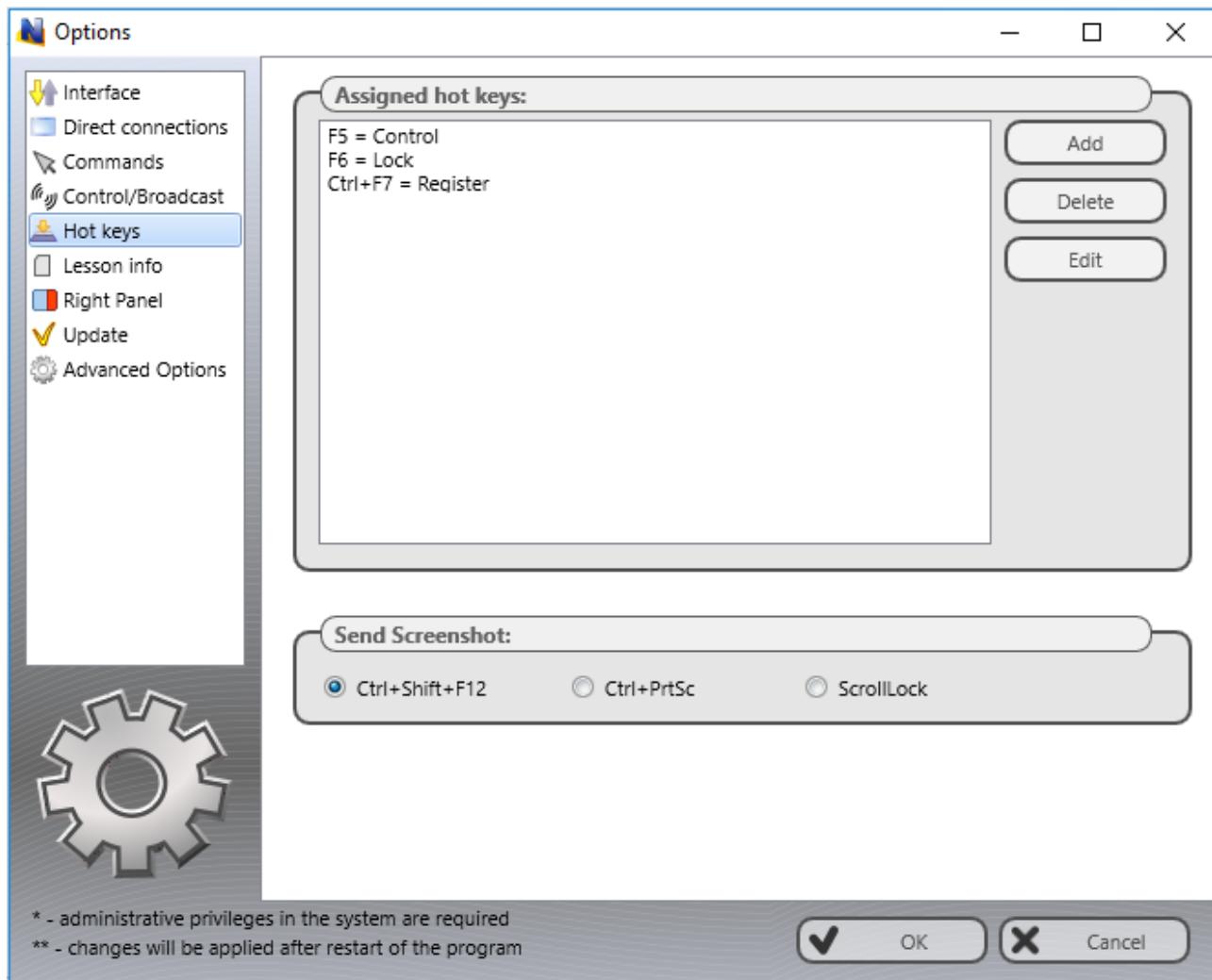
Speech: Conference mode, Speech: low quality sound – Speech Manager quality settings, for more information please see “Speech Manager tool” chapter in Tools and Features Guide.

Co-Browse: full screen mode, Whiteboard: full screen mode, Quiz: full screen mode – enables full screen mode on student computers for Co-Browse, Whiteboard and Quiz tools.

Control/Broadcast page

Provides access to settings of Control (Remote Desktop) and Broadcast Desktop tools, for more information please see “Speech Manager” tool chapter in Tools and Features Guide.

Hot Keys

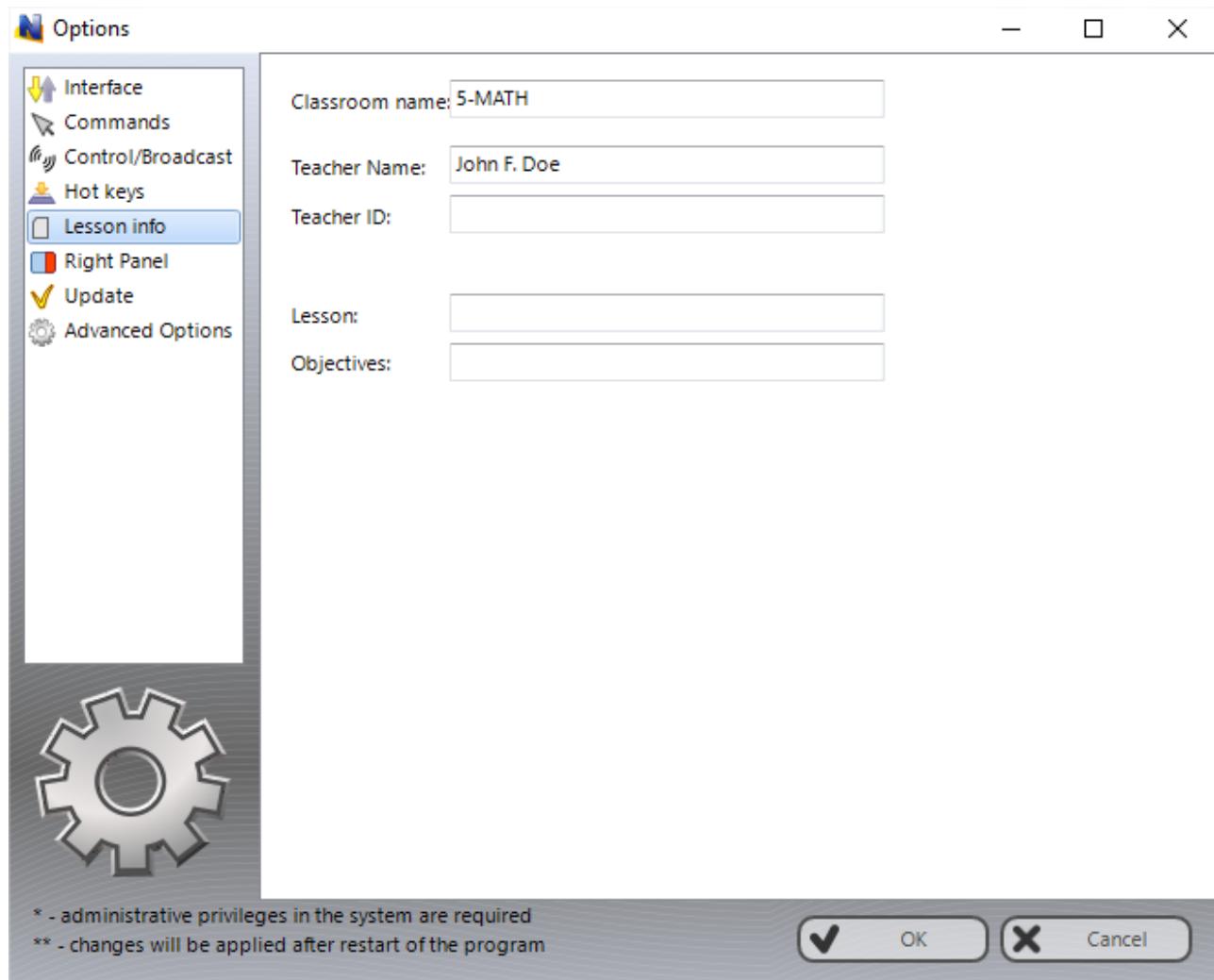


On this page you can assign a hot key to Net Control² SmallClass tools or commands; to change a default hot key for the “Send snapshot” command.

The hot key for the “Send snapshot” command is a global key combination, i.e. it works in any Windows application when Net Control² software is running at background.

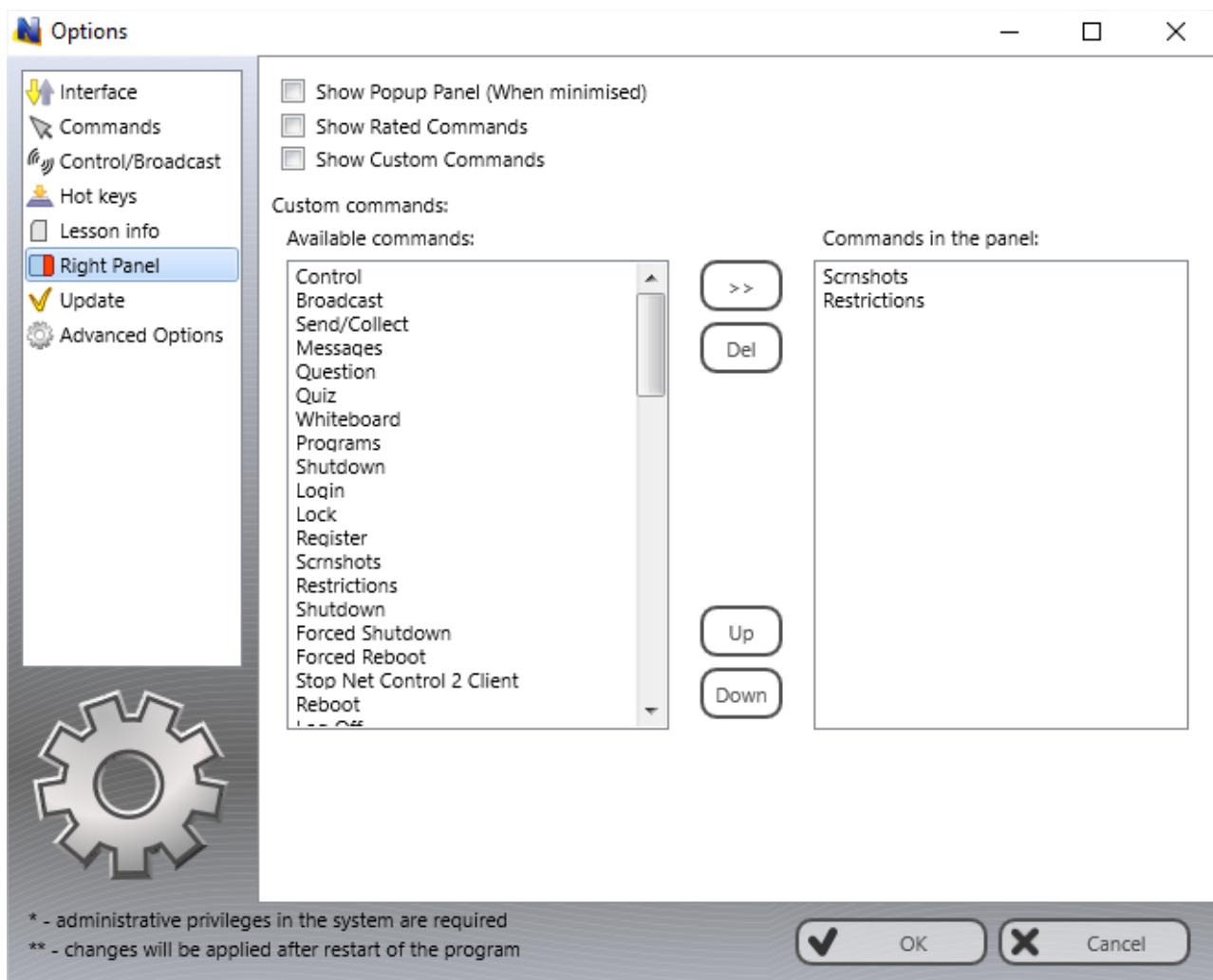
Lesson Information

The information on this page may be also updated with Start Journal, Lesson Resources, Student Registration tools. Teacher and lesson information is visible on student computers in Student Console window.



Right panel

The Right panel is a special toolbar that provides quick access to the most often used features and tools.



Show Popup panel – when enabled, the teacher module will display a popup panel on the screen when the main teacher module window is minimized, providing quick access to the most important tools.

Right Panel – enables or disables the Right panel.

Show Rated Commands – enables or disables the Rated Commands tab on the Right panel.

Show Custom Commands – enables or disables the Custom Commands tab on the Right panel.

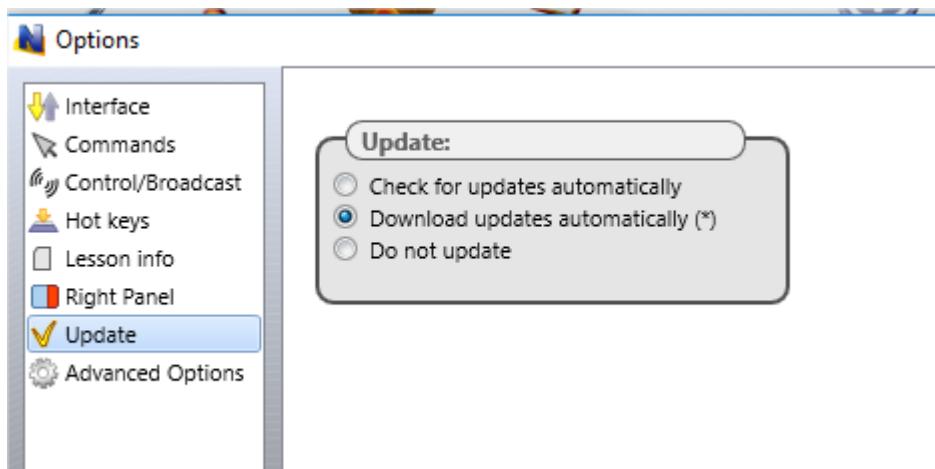
Custom commands – the list of commands, displayed on the Custom Commands tab.

Update

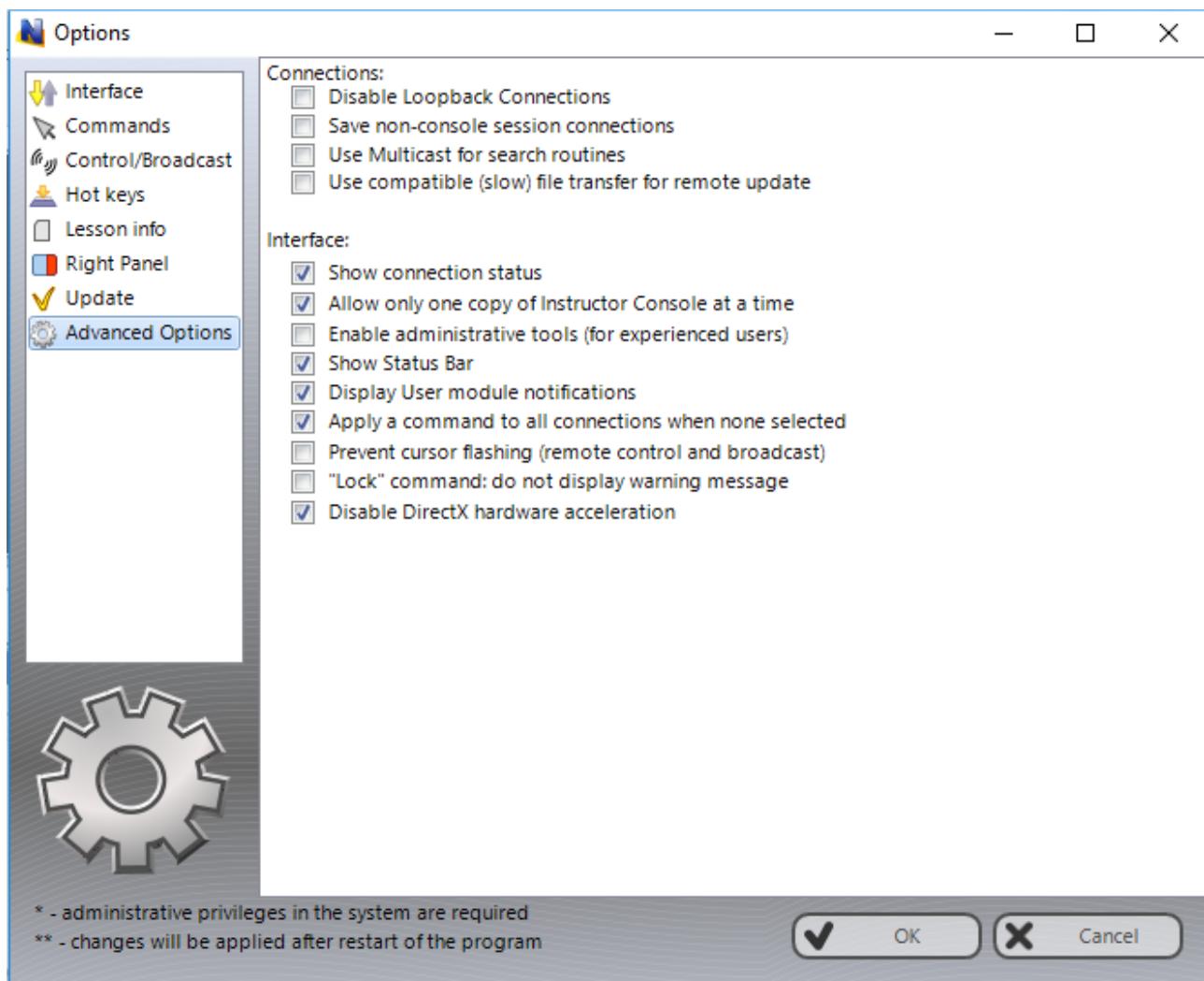
Check for updates automatically – when enabled, the software will check the update server for new versions (updates) of the software and will notify when an update will be found.

Download updates automatically – when enabled, the software will download and update the software on teacher and client computers automatically. To change this option the program should have administrative privileges (please see a comment at begin of this chapter). Only critical updates are passed through automatic update, regular versions should be updated manually.

Do not update – when enabled, the software will not check the server for updates.



Advanced Options



Disable loopback connections - Enabled by default. Connections to itself (to the same

computer, where the teacher module is installed) will be blocked. You need to enable this option if the teacher module is installed on a **terminal server**, and student sessions are running on the same terminal server.

Save non-console session connections – by default, the software stores connection information in the workspace (position, name, color groups) for connections that represent a real (console) session only, RDP sessions are always dynamic and are not stored. Enabling this option, you are making possible storing information for all sessions, real and terminal ones.

Use Multicast for Search routines – disable this option if your network does not support Multicast protocol.

Use compatible (slow) file transfer mode for update – enable this option if you need to update client software on student computers using menu command N -> Help and Support -> Update Net Control² Client and the client software on student computers has version below 8.xx

Show connection status – when enabled, displays status of a connection including error description in a popup message.

Allow only one copy of client at a time – when enabled, only one copy of the Net Control² Teacher Console may be started on the same computer.

Enable administrative tools – enables several tools that are intended for experienced users, and are hidden by default, including File Manager, system services control and several others.

Show Status Bar – enables or disables the Status bar at the bottom of main window.

Display User module notifications – when enabled, the Console will display notifications from client computers when some operation was failed or requires additional attention.

Apply a command to all connections when none selected – if enabled, when none connection selected in the connections list, the operation will be applied to all computers.

Prevent Cursor Flashing – prevents mouse cursor flashing in Remote Desktop (Control) and Broadcast Desktop tools that may appear with several configurations.

Lock command: do not display warning message – when enabled, and client computer was locked with the “Lock” command, Net Control² Client will not display a warning message or splash screen.

Disable DirectX acceleration – enable this option if the teacher module shows a critical error message after opening some tools.

G. Update.

Manual update through the teacher module

To update the teacher module of the software to a higher version, most often it is enough to close the teacher module, download the latest installation package from our website (please verify that you are downloading the same edition of the software), and install it over existing package without removal of the previous version.

To update the student module remotely, from the teacher console:

- download the latest installation package or use the package that you have used for installation of the teacher module;
- in the teacher console of Net Control 2 SmallClass, select student computers that should be updated;
- click the main menu command **N ->Help and Support ->Update Client**
- specify a path to *Net Control 2 installation package* on your computer.

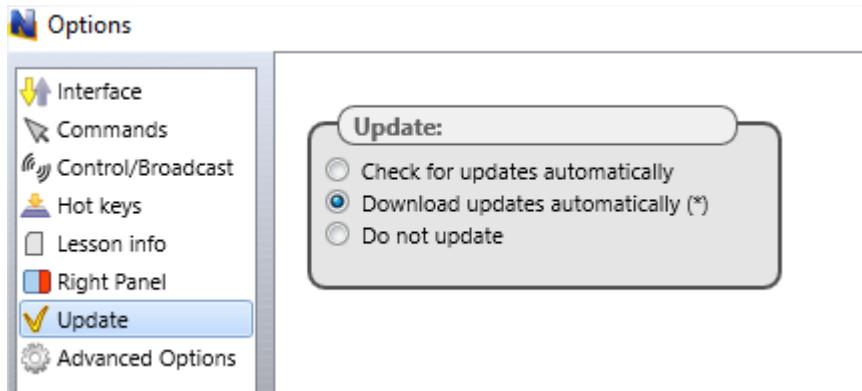
The package will be uploaded to the student computers and installed there.

Automatic update

Automatic update provides a simple interface to update the software on teacher and student computers automatically.

Please note! Automatic update does not include all versions of the software, we reserve it for critical updates only. It is still possible that a newer version is available on our website and you can use it using manual update methods.

Automatic update feature must be enabled in the teacher module settings: **N ->Options -> Options, on Update page, Download Updates Automatically** option should be enabled



The software will check Net Control² update server every 14 days for available new versions. If any update is found, the program will download it to the teacher computer and will deploy it to the user computers as soon as they are connected to the teacher computer.

Please note: To change the Update options, the program should be started with administrative privileges in the system. For Windows 7-10, you need to run the program as follows:

- right-click on the Net Control 2 SmallClass icon on Desktop or in Start ->Programs menu
- click menu command **Run As Administrator**
- confirm execution

H. How to protect access to Net Control 2 SmallClass with a password.

To protect access to Net Control 2 Teacher, click the menu command **N ->Options -> Interface -> Lock password**, specify the password, and click **OK**.

To prevent stopping Net Control 2 Student service or configuring its settings on the Student computer, you need to enable the Administrator password:

- click **N** (Net Control 2) icon in the **System Tray**, then click **Configure** button. In the **Configuration** window, on **Security** tab, in **Administrator Password** field, specify new password.

Please note: The password will be applied and stored only in the registered version of the software. Particularly, this feature is not available in Public Trial version.